



OASIS OF THE SEAS®

Dear Guest,

It is my pleasure to welcome you onboard the *Oasis of the Seas*.

My name is **Federico Taylor White** your Diamond Concierge onboard. Please consider me your own Personal Assistant throughout your cruise vacation. My Desk Hours in the Diamond Lounge are from 8:00 am - 11:00 am and I will also be hosting your complimentary Cocktail Hours from 5:00 pm to 8:30 pm.

For your convenience, here is a brief summary of the services offered as Diamond, Diamond Plus and Pinnacle Club members not available to other guests onboard

the Oasis of the Seas.

- Continental Breakfast every morning from 7:00 am - 10:00 am at Diamond Lounge located in Deck 11 & 12 aft
- Cocktail Hour every night from 5:00 pm - 8:30 pm at Diamond Lounge located in Deck 11 & 12 aft
- Reservations for Specialty Restaurants, Shore Excursion, Spa, etc.
- Daily menus displayed for the Dining Room and Specialty Restaurants
- Please verify your ITV messages daily since the C&A parties and events are all advertised there
- You can also enjoy a Complimentary Coffee(Latté, espresso and Cappuccino) in the Diamond Lounge located in Deck 11 & 12 aft, from 6:00AM to 11:00 AM and from 5:00PM to 10:00PM

Recommended visiting times during the cocktail hours:

Early Seating Guests

5:00 pm - 6:30 pm

Late Seating Guests

7:00 pm - 8:30 pm

We respectfully request that guests observe a Smart Casual dress code when visiting the Lounge (no swim or pool attire is allowed, footwear is required at all times). No shorts in formal nights. Due to the adult-oriented atmosphere, only guests 18 years and above are permitted in the lounge after 5:00 pm and food & drinks are for consumption within the Diamond Club only.

Diamond Lounge is an exclusive benefit for Diamond, Diamond Plus & Pinnacle members only and cannot be extended to family and friends.

Please be understanding about this policy and if you have any questions about it or if I can be of assistance to make your cruise vacation more enjoyable, do not hesitate to contact me by dialing extension 26182.

Looking forward to meeting you,

Federico Taylor White

Diamond Concierge

Oasis of the Seas

Extension: 26182