

USEFUL INFORMATION

Alcohol-Free Zones We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 15 aft are strictly alcohol-free zones. We ask that you please respect our youth activities areas.

Royal Caribbean International Alcohol Policy The minimum drinking age for all alcoholic beverages on Royal Caribbean International ships sailing from North America is 21. The minimum drinking age for all alcoholic beverages on Royal Caribbean International Ships sailing from South America, Europe, Asia, Australia and New Zealand is 18. In certain circumstances where local laws permit or require, Royal Caribbean International may modify this policy which may also require parent/guardian request/ authorization. Guest may contact Guest Services or refer to the Cruise Compass for specific minimum drinking age information on their cruise vacation.

Beverage/Liquor/Tobacco Policy Royal Caribbean International apologizes for any inconvenience but kindly asks their guests not to bring alcoholic or non-alcoholic beverages onboard for consumption or any other use. Alcoholic beverages that are purchased in ports of call or from the Royal Shops will be stored by the ship and delivered to your stateroom on the last day of the sailing. Alcoholic beverages seized on boarding day will not be returned. Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Guests who violate any alcohol policies, (over consume, provide alcohol to people under 21, demonstrate irresponsible behavior, or attempt to conceal alcoholic items at security and/or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with our Guest Conduct Policy. Guests who are under the permitted drinking age will not have alcohol returned to them. Please Note: All guests must comply with Transportation Security Administration (TSA) guidelines for transporting liquids.

Broadcast Television Royal Caribbean International is proud to offer the following licensed satellite programming available in international waters: CNN International, CNNFN, CNN Español, ESPN International, TNT International, Cartoon Network, Boomerang and Bloomberg TV. (Domestic broadcast feeds can only be legally broadcast within 12 miles of the United States coastline.) Brief moments of satellite signal loss can be expected at any time – an inevitable consequence on a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea.

Cruise Services Directory Found on your Interactive Stateroom TV and contains answers to frequently asked questions and a Room Service Menu.

Disruptive Behavior Roller blades, roller shoes, roller skates, skateboards, scooters, bicycles and similar items may not be utilized onboard (except for mobility aids related to special needs, as approved by the ship's Medical Staff).

Guest Conduct Policy For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Vacation Guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to:
•Smoking •Verbal abuse •Violent and/or unruly behavior •Excessive, offensive language
•Possession of an illegal substance •Vandalism •Solicitation

If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at Guest Services or via your Interactive Stateroom TV.

Helpful Health Information Norovirus: With seasonal viruses appearing in the United States, Europe and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. Your cooperation and assistance is greatly appreciated.

CDC Travel Alert: Level II - Practice Enhanced Precautions Pregnant Women - Women trying to become pregnant - ZIKA virus: In an abundance of caution, CDC recommends special precautions for pregnant women and women trying to become pregnant: Pregnant women in any trimester should consider postponing travel to the areas where Zika virus transmission is ongoing. *as of Jan 28th, 2016: Barbados, Bolivia, Brazil, Colombia, Dominican Republic, Ecuador, El Salvador, French Guiana, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Martinique, Mexico, Panama, Paraguay, Puerto Rico, Saint Martin, Suriname, U.S. Virgin Islands, Venezuela, Samoa, Cape Verde.* Pregnant women who must travel to one of these areas should talk to their doctor or other healthcare provider first and strictly follow steps to avoid mosquito bites during the trip. Women trying to become pregnant who are thinking about becoming pregnant should consult with their healthcare provider before traveling to these areas and strictly follow steps to prevent mosquito bites during the trip. Mosquito repellent is available at the Royal Shops or Medical Facility.

Health Advisory: Diseases Spread by Mosquito - ZIKA Virus, Chikungunya Virus, Dengue Fever In order to reduce the risk of contracting any number of diseases spread by mosquito bite, including ZIKA virus (in countries where Zika virus transmission is ongoing [see <http://wwwnc.cdc.gov/travel/notices>]): *Malaria, Dengue Fever (especially in the Dominican Republic, Puerto Rico, India, Mexico, and Haiti), and Chikungunya (especially in Haiti, Dominican Republic, and St. Martin [both French and Dutch sides]),* travelers are urged to take precautions to avoid mosquito bites by remaining in well screened or air-conditioned areas when possible, by wearing clothing that adequately covers arms and legs, and by applying insect repellent to both skin and clothing. The most effective repellents are those containing DEET at a concentration of 20-30%.

Mosquitoes carrying the ZIKA virus may bite at all times of the day or night, but there are two peak periods of biting activity – in the morning for several hours after daybreak, and in the late afternoon, for several hours before dark. Pregnant women who are travelling to one of these affected areas may contact our onboard medical center staff, and are encouraged to strictly follow steps to avoid mosquito bites during the trip.

(see <http://wwwnc.cdc.gov/travel/page/avoid-bug-bites>).

Medical Care Medical Facility charges are based on 2008 UCR (Usual, Customary & Reasonable) published by PMIC (Practice Management Information Corporation). Guests who wish to be seen outside of the posted hours will be charged an additional \$30. The Medical Facility is located near the portside stairs/elevators on Deck 2 aft. Tours of the Medical Facility are not permitted.

Pool Towel Policy To avoid a \$25 charge to your SeaPass account please return pool towels by 10:00 pm on Friday evening to the Towel Return Station, Poolside on Deck 15.

Port Safety Information We would like to advise all of our guests to take extra care on the pier side when leaving and returning to the *Oasis of the Seas*. These areas are controlled by the local Port Authorities and at times can be hazardous. Please look out for ropes, wires, moving vehicles, dumpsters, rail lines, bollards, steel grates and uneven surfaces. Please take care.

Gratuities A \$13.50 gratuity will be automatically added to each guest's SeaPass® account on a daily basis to be shared among Dining Services, Stateroom Attendants and other Housekeeping Services crew who work to enhance the cruise. Suite guests will see a \$16.50 daily gratuity. Guests who prepaid gratuities prior to boarding the cruise will not have a daily charge onboard. An 18% gratuity is also automatically added to beverages, mini bar, and spa & salon purchases.

In the unlikely event that a guest onboard being charged the daily automatic gratuity did not receive satisfactory service, the guest may request to modify the daily amount at their discretion by visiting the Guest Services Desk prior to departure morning.

Proof of Age Guests twenty-one (21) years of age and older are welcome to enjoy alcoholic beverages. All guests are kindly reminded not to provide alcoholic beverages to anyone under the age of 21. Guests who violate any alcohol policies may be disembarked or not allowed to board at their expense, in accordance with our Guest Conduct Policy. Picture identification required.

Reserving Seats and Lounge Chairs Please be advised that the saving of seats in our theaters and lounge chairs poolside and on open decks is strictly prohibited. If a lounge chair remains unoccupied for 30 minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

Save The Waves Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

Smoking Policy All indoor public spaces on the Oasis of the Seas will be smoke free with the exception of the Casino which has designated smoking and non-smoking areas. Additionally, smoking will not be permitted in the staterooms or on stateroom balconies. Designated outdoor smoking areas are located on the port side of Deck 15 and 16. Deck 15, Pool Bar Port side will be available from 7:00 pm onwards for any Cigar smokers. This policy applies to electronic cigarettes as well.

Swimming Pools Please be advised that the Solarium and Solarium Hot Tubs on Decks 15 & 16 are for adults only over the age of 16. All families and children are welcome to use the two main pools and the H²O Zone on Deck 15. Guests under the age of 16 wishing to enjoy the Main Poolside Hot Tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers, pullups or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines.

Telephone Calls Calls can be made directly from your stateroom. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass Account. The same rates apply using phone cards or calling 1800 numbers. Friends and family can call you from home by using this number: 1-888-RC4SHIP.

United States Department of Agriculture (USDA) Warning In ports of call, please remember to eat and drink safely. To avoid illness, drink only bottled water, carbonated beverages, beer or wine with no ice. Eat only cooked meat, poultry and seafood and avoid any dairy products and raw fruits and vegetables. Please be advised that guests are not permitted to bring any fruits & vegetables, meats & poultry, cut flowers or soil onboard or off the ship. Any violation of this policy may result in a fine. Thank you for your cooperation.

United States Public Health (USPH) and Center for Disease Control (CDC) Animal food such as beef, eggs, lamb, milk, pork, poultry or seafood that is raw or under cooked significantly increases risk of foodborne illness to vulnerable and immunodeficient guests.

Video and Tape Recording Policy With respect to artists' rights, we kindly remind our guests that video and audio recording is not permitted during show times.

Vitality at Sea Spa and Gym Classes Any cancellations must be made 24 hours before the appointment to avoid a 50% charge.

VOOM - High Speed Internet With plans starting from as little as \$10 per day, you can use your Wi-Fi enabled device to setup an account at any time to access the Internet. Alternatively, dial 1950 for assistance or visit the Internet Assistance Desk on Deck 5 during the times advertised in the Cruise Compass.

Wake Up Calls It's easy to schedule a wake up call from your stateroom. Press the speed dial button from your stateroom telephone and a voice prompt will ask you to enter 1 for a wake up call. You will then be asked to enter the time using the 12 hour clock followed by 1 for AM or 2 for PM. For example, if you want 7:00 am, you need to enter 0700 and then 1. For 6:00 pm, enter 0600 and then 2.

Youth Evacuation Plan (YEP) – All children ages 3–11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at Guest Services, Deck 5 or from the Youth Staff at Adventure Ocean activities.