

Romantic Rhine – Southbound (WAZ 61210)



Travel Packet Prepared: 11/18/2016

Festive Time Special Interest Cruise





Welcome to Avalon Waterways. From our ship design to amenities, shore excursions to service touches, rest assured we've included everything to give you a one-of-a-kind, premium cruise experience. And we've also included this helpful travel packet for you—a one-stop resource of all important information for your upcoming cruise. Our goal is to do everything in our power to ensure you have the cruise experience of a lifetime.

- VACATION SUMMARY
- **E-TICKET RECEIPT**
- **XOUR TINERARY**
- OPTIONAL EXCURSIONS
- IMPORTANT ADVISEMENTS
- VISA REMINDER
- E-DOCUMENTS PREVIEW
- WHAT WE NEED FROM YOU

🔀 (Incomplete) 🗹 (Complete)

- ✓ Pre-Registration
 - Emergency Contacts
 - **TSA** Information
- TRAVEL PROTECTION

Sharon Estel, Agent Cruise Holidays@vailtr

(843) 873-0288

Ste A

sestel@cruiseholidays.com

Romantic Rhine - Southbound 8 days from Amsterdam to Zurich

Land Dates: December 10 - December 17, 2016 Air Dates: December 9, 2016 & December 17, 2016

Vacation Summary Ê

At Avalon, we've been inspired by you, our quests, to create a start-to-end river cruise experience like no other. You'll notice the difference the moment you step onboard our ships. Spaces are more inviting, views more epic and experiences deeper. Plus, we've included all the key elements of a cruise vacation, leaving you with a wealth of choices to personalize your trip and the freedom to relax and take it all in. So welcome to Avalon Waterways—we can't wait to see you onboard.

Air Inclusive

Travelers:

Mr. Dennis Charles Defendi 312 Travel Protection Arrival Transfer Twin - 1 Bed reg[†] Departure Transfer Mrs. Suzanne Marie Defendi 312 Travel Protection Arrival Transfer Twin - 1 Bed reat Departure Transfer

[†]Bed requests cannot be guaranteed!

Your Vacation

Romantic Rhine - Southbound - 8 days from Amsterdam to Zurich

Your Ship: Imagery II Link to ship information

Flex Air from CHS to AMS and ZRH to CHS See Flight Itinerary for full details

Travel Information:

Please ensure you have secured any necessary visas and that your passport is valid for at least six (6) months beyond the conclusion of your trip. Thank you for your attention to this important travel notice. We hope you enjoy your vacation!

Travel Protection

We give you peace of mind through your purchase of our Travel Protection Plan. For detailed Description of Coverage go to <u>www.tripmate.com/wpF372G</u>.

E-Ticket Receipt ē

Ticketing Information Avalon Waterways Record Locator: DVBLUH

Mr. Dennis Defendi BA - British Airway <mark>s</mark>	*Ticket Number:	7859167926 / <mark>12</mark> 8	57927896521	Issued of	Cabin: Coach on 09/09/2016
Cruise Code: WAZ 61210	Booking Number: 498272	Booked Date: 02/17/2015	Final Payment Date: 09/11/2016	Last Revised 11/18/2016	Prepared: 11/18/2016
Internal Code: RTG	Cru	iise Holidays@vo	ailtr thanks you for y	our business!	

885 Island Park Dr Daniel Island, SC 29492

8 days from Amsterdam to Zurich

Sharon Estel <i>, Agent</i> Cruise Holidays@vailtr	
(843) 873-0288	
sestel@cruiseholidays.com	

Mr. Dennis Defendi **BA - British Airways** *Ticket Number: 7859167926 / 1257927896521 Mrs. Suzanne Defendi **BA - British Airways** *Ticket Number: 7859167934 / 1257927896523

Air Inclusive

Cabin: Coach Issued on 09/09/2016

Carrier Rec Locator *DVBLUH

Seat Assignments:

Flight	Dennis Defendi	Suzanne Defendi
AA 4911	%5	~&5
AA 204	10D	1 O E
BA 711	11C	11B
BA 1596	8D	8E
AA 5318	12D	12F

Outbound

Flight - AA 4911

AA4911 OPERATED BY PIEDMONT AIRLINES AS AMERICAN EAGLE

Depart	Fri 09 Dec 2016 11:18 AM	Charleston International Airport - CHS Seats 1A 2A	
Arrive	Fri 09 Dec 2016 1:05 PM	Philadelphia International Airport - PHL Layover 7hr55min (TERMINALF)	

Flight - AA 204

Flight - AA 204			Carrier Rec Locator *DVBLUH
Depart	Fri 09 Dec 2016 9:00 PM	Philadelphia International Airport - PHL (TERMINAL A)	Seats 10D 10E
Arrive	Sat 10 Dec 2016 10:30 AM	Amsterdam Airport Schiphol - AMS	

Return

Flight - BA 7	11		Carrier Rec Locator *YT8N23
Depart	Sat 17 Dec 2016 10:40 AM	Zurich Airport - ZRH	Seats 11C 11B
Arrive	Sat 17 Dec 2016 11:35 AM	Heathrow Airport - LHR (TERMINAL 5)	Layover 1hr55min
Flight - BA 1 BA15	596 596 Operated by American Airlines		Carrier Rec Locator *YT8N23
Depart	Sat 17 Dec 2016 1:30 PM	Heathrow Airport - LHR (TERMINAL 3)	Seats 8D 8E
Arrive	Sat 17 Dec 2016 5:55 PM	Charlotte Douglas Intl Airport - CLT	Layover 2hr19min
Flight - AA 5 AA53	318 318 Operated by PSA Airlines as Ame	RICAN EAGLE	Carrier Rec Locator *DVBLUH
Depart	Sat 17 Dec 2016 8:14 PM	Charlotte Douglas Intl Airport - CLT	Seats 12D 12F
Arrive	Sat 17 Dec 2016 9:15 PM	Charleston International Airport - Cl	HS

*Please keep these numbers available as they may be required for airport check-in.

S

VALON WATERWAYS[®]

Romantic	Rhine -	- Southbound
----------	---------	--------------

8 days from Amsterdam to Zurich

Air Inclusive

Sharon Estel, *Agent* Cruise Holidays@vailtr (843) 873-0288 <u>sestel@cruiseholidays.com</u>

E-Ticket Information

Seats:

Seat assignments for your itinerary will be requested and are based upon best available at the time of reservation. Not all air segments allow for advance seat assignment, and may be reserved only at Airport check-in or for purchase from the airline. Please note assigned seats on Airlines are not guaranteed. Seat assignments can be changed for reasons beyond our control.

Please Note:

First and Last Name must be identical to passport. Middle names are not necessary on airline tickets. Please verify spelling and all other information. Name changes or revisions are subject to penalties and/or cancellation. Tickets and passenger documentation are issued based on the names and information above. Airline revision fees apply for any changes after ticket issuance.

Special service requests, such as meals, wheelchair requests, and frequent flier miles, must be made directly with the airline.

Some fares may restrict or only allow partial mileage account accrual.

Flight schedules are subject to change at any time. Please reconfirm your flights and seat assignments with the airline at least 24 hours prior to departure.

Cabin upgrades, if purchased, are confirmed on the international portion of your itinerary only. Due to aircraft configuration, cabin upgrades are typically not available on connection flights within the US, Europe, South America, Australia or Asia.

Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radiopharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative, or go online http://www.tsa.gov/travelerinformation/prohibited-items.

Baggage Limitations:

Most airlines now impose a weight, size and/or quantity restriction on baggage and will charge additional fees if these restrictions are exceeded. As a general rule, we recommend that any single piece of luggage should not exceed 50 lbs. However, your air carrier may have stricter weight/ dimension limitations. Some airlines are also charging fees for checked baggage, including the first checked bag, and these fees are not included in the vacation package.

Up-to-date information on carrier specific standard checked baggage and carry-on allowances (including size, weight limitations, and fees, if applicable), along with information that additional discounts may apply depending on flyer-specific factors (e.g. frequent flyer status, military, credit card used for purchase or early purchase over the Internet, etc.) can be found at <u>AvalonWaterways.com/Terms</u> or by accessing <u>www.iflybags.com</u>.

Group Voyagers Inc. is not responsible for additional fees by airline carriers.

Advisements

Per airline requirements, any voluntary revision in air after ticketing, including name corrections, schedule changes and cancellations, will incur a minimum penalty of \$300 per person per change and may be up to 100% of the ticketed price.

Once travel has commenced, any subsequent changes to travel dates must be made by the passenger directly with the airline and are subject to change penalties. Other changes such as departure city or arrival city changes are not allowed and likely will incur the purchase of a new air ticket by the passenger.

X Your Itinerary

- Your day-by-day itinerary indicates in UPPERCASE all inside visits, special features, and guided sightseeing. All included guided sightseeing is conducted by a Certified Local Guide.
- Captain's welcome & farewell receptions with sparkling wine and canapés
 - Welcome dinner

Romantic Rhine - Southbound

8 days from Amsterdam to Zurich

- Daily Afternoon Tea
- Daily Night Fare
- Farewell dinner
- Complimentary sparkling wine with breakfast; soft drinks with lunch; and wine, beer, or soft drinks with dinner are included daily on board your vessel

Air Inclusive



Enjoy your Festive Time Special Interest Cruise: You have purchased a special interest departure for your cruise.

One of Europe's most legendary rivers awaits on this mesmerizing journey along the Rhine. Enjoy a canal cruise in splendid Amsterdam as well as guided sightseeing in Cologne, Koblenz, and Strasbourg. Delight in excursions to Germany's Black Forest and to Heidelberg, Germany's oldest university town with its imposing castle. Also sail through the dramatic Rhine Gorge, see the legendary Lorelei rock, and visit the Gutenberg Museum in Mainz. Your ship will be decorated and dressed up in Christmas colors. You will have free time to explore some of Europe's famous Christmas Markets where you will find all sorts of gifts to bring home.

Avalon's limited-edition special interest departures afford you these unique travel opportunities—and it's all at no additional cost!

Day 1, Saturday December 10, 2016

Arrive in Amsterdam, Holland (Embarkation)

Welcome to Amsterdam! Holland's sophisticated, modern capital has a rich and fascinating history. This delightful 700-year-old city with its elegant and classic architecture, cafés, and restaurants has a distinct ambiance. The streets, squares, and canals not to mention the bike paths throughout the city—make for a vibrant atmosphere, and with over 60 museums, Amsterdam has the highest museum density in the world. Perhaps you would like to take an optional excursion to Zaanse Schans with its traditional houses and Dutch craft workshops. This afternoon, board your river cruise vessel and meet your crew at an evening welcome reception. Later, enjoy a glass of Glühwein to warm you up, as you join a special ILLUMINATION CRUISE to experience the Christmas Lights Festival. (Dinner)

NOTE:

Guests must be on board ship by 5:00pm.

Day 2, Sunday December 11, 2016 Amsterdam

There is no better way to see Amsterdam than by CANAL BOAT, cruising through the elegant grachten lined with stately homes dating back to Amsterdam's "Golden Age." Later, bid tot ziens (farewell) to Holland and set sail for Germany. (Breakfast, Lunch, Dinner)

Day 3, Monday December 12, 2016

Cologne, Germany

Today, enjoy a peaceful morning of cruising before reaching Cologne in the afternoon. One of Germany's largest cities and capital of the Rhineland, Cologne straddles both sides of the Rhine, and is known for its soaring, twin-steepled gothic cathedral. Choose between an included GUIDED CITY WALK or JEWISH HERITAGE WALK. The Old Town abounds with cafés, shops, and

8 days from Amsterdam to Zurich

Sharon Estel*, Agent* Cruise Holidays@vailtr (843) 873-0288 <u>sestel@cruiseholidays.com</u>

taverns. Be sure to try a Kölsch pale lager, locally brewed in Cologne for over a hundred years! Enjoy a walk in the fabulous and magical Christmas markets before leaving Cologne and sailing to Koblenz. (Breakfast, Lunch, Dinner)

Air Inclusive

Day 4, Tuesday December 13, 2016

Koblenz-Rhine Gorge-Rüdesheim

Situated at the confluence of the Rhine and Moselle Rivers, 2,000-year-old Koblenz is the cultural and business center of the Middle Rhine region. Here, join a Local Guide for a WALKING TOUR of the city that reveals an eventful past through its castles, fortress walls, towers, squares, and monuments. The dramatic RHINE GORGE is the most beautiful stretch of river. Here, ancient castles stand sentry on lofty cliffs rising 400 feet above the waters. Cruise past the legendary rock of the Lorelei, where echoes of enchanted siren song lured unwitting sailors to their doom. In Rüdesheim, the quintessential Rhine Valley wine town, visit SIEGFRIED'S MECHANICAL MUSICAL INSTRUMENT MUSEUM to see and hear a large collection of self-playing calliopes and music boxes from the 18th to the early 20th centuries. The entire town transforms itself into one large Christmas market, offering products and specialties from a number of nations, all presented in a distinctive manner. You'll be spoiled by the selection of shops offering a vast variety of Christmas presents and decorations. In the Market Square you'll find Europe's largest nativity scene, with life-size figures. Enjoy a SPECIAL TREAT before returning to your ship for dinner. (Breakfast, Lunch, Dinner)

Day 5, Wednesday December 14, 2016

Mainz. Excursion to Heidelberg

Strategically located at the confluence of the Rhine and Main Rivers is Mainz, with "civilized" origins dating back to around 38 BC. Today, this is Germany's largest and most important wine market. Join your Local Guide for a GUIDED WALK through the Altstadt (Old Town) with its many intriguing shops and the whimsical Fastnachtsbrunnen (Carnival Fountain) on the Schillerplatz, a tribute to the jesters at the city's annual Carnival celebration. Gutenberg, father of modern printing, was born here, and you'll visit the captivating GUTENBERG MUSEUM. After lunch, travel to Heidelberg, home to the oldest university in Germany. With a LOCAL GUIDE, visit the imposing ruins of HEIDELBERG CASTLE, towering magnificently over the city and among the most important Renaissance structures north of the Alps. You'll also see the famed GREAT VAT, the "World's Largest Wine Barrel." At nearly 23 feet high and 28 feet wide, the cask holds over 58,000 gallons of wine and has a dance floor built on top of it! At this time of year, an ice rink is set up at the foot of the castle, and stalls offer Glühwein, Bratwurst, and other tasty treats. The Christmas market itself is scattered over five town squares, and you'll find a wide array of crafts and regional delicacies. (Breakfast, Lunch, Dinner)

Day 6, Thursday December 15, 2016

Strasbourg, France

Situated on the border of France and Germany, Strasbourg blends the cultures of both countries in a delightful way. As capital of the Alsace region and seat of the Council of Europe and European Parliament, it is without a doubt an important city that manages to retain its historic charm. On your GUIDED SIGHTSEEING TOUR, visit the monumental red-sandstone GOTHIC CATHEDRAL with its ancient murals, stained-glass windows, and fascinating astronomical clock, as well as the magical LA PETITE FRANCE district, home to half-timber houses, quaint shops, inviting bistros, and a waterfront promenade. Also spend time exploring Place Kléber, a large historic square in the heart of the city, and Place Gutenberg in the heart of medieval Strasbourg, which features a statue of the inventor of the printing press. Dating back to 1570, the traditional Christmas market is one of the oldest and finest in Europe. Located around Place de la Cathédrale and Place Broglie, its centerpiece is a giant Christmas tree. As you stroll through the festively decorated and illuminated streets you'll notice the pleasing aromas of mulled wine, sweets, spice cakes, and biscuits—a truly magical atmosphere! This afternoon, an optional excursion into the Alsace wine region is available. This evening, enjoy an onboard WOODCARVING demonstration. (Breakfast, Lunch, Dinner)



Romantic Rhine – Southbound 8 days from Amsterdam to Zurich

Air Inclusive



Day 7, Friday December 16, 2016

Breisach, Germany. Excursion to the Black Forest

Located at the foot of Kaiserstuhl Mountain on the French-German border, Breisach is the gateway to Germany's BLACK FOREST region, an area of unrivaled natural beauty with its forests of thick pine trees. The area got its name because the forests are so dense that local residents described them as black. There's no better setting for this time of year than when smoke curls from the chimneys of the traditional Black Forest houses with their long sloping roofs, connoting images of warm and festively decorated interiors. Surely the most well-known products from this region are Black Forest ham, Black Forest cherry cake, and cuckoo clocks. This afternoon there's free time in Breisach to visit one more Christmas market—or you may join an optional excursion to Colmar in France's Alsace region. (Breakfast, Lunch, Dinner)

Day 8, Saturday December 17, 2016

Basel, Switzerland (Disembarkation)

Your vacation ends with breakfast this morning. (Breakfast)

NOTE:

Departure flights should not leave Zürich Airport before 10:00am.

Optional Excursions

In order to assist you in maximizing your free time, several optional highlights have been planned for your cruise, at reasonable allinclusive prices. These highlights provide you with additional insight into local life or history. We take care of the logistics leaving you free to explore and enjoy.

Below is a list of the optional excursions that are normally offered for your cruise. You can select and purchase your optional excursions online via <u>My.AvalonWaterways.com</u>. It is recommended you book early to secure your space.

The MyAvalon website also allows you to choose your included excursions, as part of Avalon Choice[®]. On select days of your cruise you can choose the included sightseeing that most interests you. These excursions will show below as EUR O price. Just go online to view your choices and details about what you will see and do. When selecting your included excursions you will see any time conflicts with optional excursions that may be available.

Prices for optional excursions are per person and include (as appropriate): Services of a local guide, reservations, transfers, entrance fees, and tips to waiters. Optional excursion charges will appear on your credit card statement as "Avalon Optionals". We accept Visa, MasterCard and American Express. Credit cards should be valid for at least 30 days after completion of your cruise. For operational reasons, not all excursions listed below may be available and additional excursions may be offered on MyAvalon. Operation is subject to sufficient participation, weather conditions, seasonal suitability and group interests. Please see Terms & Conditions at the end of your booklet for more information on Optional Excursions and Activities.

Once on board, your Cruise Director will be of assistance to help you design your spare time.

Online purchases of Activities & Excursions will not be reflected in this document.

9 of

EUR O

Romantic Rhine - Southbound

8 days from Amsterdam to Zurich

AMSTERDAM

A Traditional Windmill Village - Zaanse Schans

If you are in the Netherlands only for a short time, then this is a great excursion to see the typical Dutch sights in just one afternoon. Join our local expert on a journey through times when Dutch sailing ships crossed the seven seas and goods from all corners of the world were traded in Holland. A short coach ride gives you picturesque views of the Dutch "polder" landscape, reclaimed land with endless horizons and cattle grazing on the green grasslands. The open air village of Zaanse Schans is a collection of typical Dutch houses, windmills & craft stores which all have preserved their original character. We will have an inside visit of a working windmill. Highly interesting is the clog making demonstration and the cheese factory. In the little stores you can easily find all the Dutch souvenirs you want to take home. Zaanse Schans is a pleasant half day excursion which includes an array of typical sights for which Holland is famous.

Air Inclusive

Amsterdam Castle: Muiderslot, a Genuine Castle, for a Real Taste of History

Take a traditional boat ride on the former Zuiderzee, where the Dutch East and West Indian Company ships sailed to and from Amsterdam for centuries. End your boat ride at the imposing Amsterdam Castle, the Muiderslot, which gives you a real taste of Dutch history. It is part of the Defence Line of Amsterdam and included on the UNESCO World Heritage List. During the guided tour through rooms full of authentic furniture and paintings from the Dutch Golden Age, you will imagine yourself in a painting by Rembrandt or Frans Hals. The guided tour through the museum's rooms, all refurbished in 17th-century style, evokes the period, when Pieter Corneliszoon Hooft, also known as the "Dutch Shakespeare," occupied the castle. In the beautiful herb and vegetable gardens, which still retain the atmosphere of the Dutch Renaissance, you will find many, often forgotten, flowers, herbs and vegetables from times gone by. A walk along the ramparts offers fantastic views of the water-rich environments and the Pampus island fortress. You should not miss the visit to the most beautiful and best kept medieval castle in the Netherlands.

COLOGNE

Cologne Walking Tour

Cologne is not a metropolis like any other; it is a center of multicultural spirit and lifestyle. During the guided walking tour explore the cobblestoned streets of the Old City, which are shadowed by Cologne Cathedral. After the tour you can visit the Cathedral on your own or relax in one of the breweries and sip a local beer, Kolsch.

Jewish Cologne

Cologne is home to the oldest known Jewish community north of the Alps, probably dating back to around 300 A.D., when it was the town was named Colonia by the Romans. During your guided walk you will see all highlights, which where important for Jewish life, including an outside stop at the excavation of the Mikwe. The Jewish community built their bathhouse deep into the ground in order to reach the water table and thus the freshest water.

STRASBOURG

Excursion to the Alsace Countryside

The famous Alsace Wine Route, or "Route des Vins", is a winding ribbon of flower decorated villages in the north of Alsace. This guided excursion takes you on the back roads through the heart of the winemaking country. Stop at the picturesque area of Obernai for a short sightseeing of this lovely, small, typical Alsace town, so much influenced by both the French and the Germans, yet safeguarding its own particular character. Alsace is known for some of the world's finest wines, to be found in the picturesque villages that dot the route with their half-timbered houses, taverns and stork nests. As there can be no visit to Alsace without a wine- tasting on the spot, we will visit one of its cellars and taste the excellent local wine.

BREISACH

Black Forest with Cuckoo Clock Shop

Black Forest farms, Black Forest gateau, Black Forest ham, "Bollenhut" hats and cuckoo clocks - the Black Forest embodies everything that one might expect of a picture book German mountain region whose main industry is tourism. The forests consist mainly of pine and fir trees and after a picturesque drive, you will visit the workshop of a local woodcarver who produces clocks and other carvings. Here you also have the chance to sample the "Schwartzwalder Kirschtorte " the typical Black Forest gateau which is famous the world over.

EUR 36

EUR 0

EUR O

EUR 45

EUR 56

(843) 873-0288 sestel@cruiseholidays.com



8 days from Amsterdam to Zurich

Air Inclusive

Excursion to Colmar

EUR 45

(843) 873-0288

sestel@cruiseholidays.com

Known as the birthplace of the father of The Statue of Liberty, Colmar is indeed, one of the most beautiful, small towns in France. A maze of cobblestoned streets are lined with centuries old half timbered houses, many of them decorated with flowers. Around every corner you will find another photo spot, providing the visitor with a view on 1000 years of European History. Yet, Colmar retains a 'country town' atmosphere which contributes so much to its charm. A short, leisurely bus ride brings you to this charming town for a full city walk that will grant you an extraordinary insight into the region.

Important Advisements 1

As of November 18, 2016, the following advisements apply to your vacation. Please read them carefully, as they include important information that you need to know before departure.

Be sure to review this packet in its entirety, and advise us of any necessary changes immediately to avoid any change fees or vacation interruptions:

- It is important that the first and last names match your passport(s) names to avoid incurring a \$30 revision fee, additional airline penalties of \$300 or more per person, or delays to your trip.
- Look over your vacation details: the dated itinerary, your flights, insurance information, and other details, to ensure that we've covered everything you need for your vacation.
- You have requested your beds together for your room configuration. Avalon will make efforts to accommodate this request throughout your vacation though it is not guaranteed. Requests are subject to availability at time of check-in and may not be available in all hotels. Beds together are double bed or larger, able to accommodate two people. On Avalon ships and in some hotels this most likely will be two twin beds pushed together with separate bedding to cover each bed.
- Additional advisements may be sent to you.
- Children must be at least 8 years old to travel. There are no child discounts available.
- All passengers traveling internationally are required to have a passport. Check visa and entry/exit requirements with your local consulate(s). Responsibility for obtaining visas rests with the traveler.
- Post nights are available only in Zurich not in Basel.
- Confirmation of hotels will be available approximately 30 days prior to departure. In the event of additional departures on the same date, or other events that may result in the unavailability of hotels as listed in the tour descriptions, the accommodations substituted will be equivalent in standard.
- Optional excursion pricing and payment options will be available in your Travel Packet (or Documents for Groups) and will list the currency in which those optional excursions are purchasable. If your tour allows you to pay by credit card for those optional excursions, your bank will convert, if necessary, the amount to your local currency at your bank's exchange rate. Full details will be provided in around 90 days prior to travel and in passenger documents.
- In the event of water level problems or maintenance on the locks on stretches of any river, it may be necessary to operate part of the itinerary by motor coach.



Sharon Estel, Agent Cruise Holidays@vailtr

8 days from Amsterdam to Zurich

Air Inclusive



- For North American Passengers: the Transportation Security Administration (TSA) requires airlines to collect information from you for the purposes of watch list matching. At time of booking air, we will collect the required information to pass to the airline(s) for the Secure Flight Program. The information includes full name, date of birth, gender and redress number (if available). Failure to provide the required TSA information at time of booking will result in the loss of confirmed flights. Rebooking lost airfare is subject to schedule availability at time of rebooking and may result in alternate flight schedules and/or increases in airfare price; payable by the passenger.
- On the day of departure the last operarting transfer is at 11:30am.
- Samsung recently announced voluntary recall and exchange program on certain Galaxy Note7 smartphones. These phones can overheat and catch fire, posing a burn/fire hazard. As the safety of all guests is our top priority, these devices are not allowed on any Globus family of brands motorcoach, ship, or any other form of transportation.

TSA Wait Times

Long delays for getting through TSA security have been cited at most major airports over the past few weeks. Although TSA has announced steps being taken to remedy this problem, it is recommended that passengers arrive for their flights 2-3 hours prior to departure to ensure enough time to clear security.

Terms and Conditions:

Please review the Terms & Conditions for this travel package online at <u>http://www.AvalonWaterways.com/Terms</u>. The Terms & Conditions include details of what you can count on from us, your rights and obligations, and our revision fees and cancellation penalties. Receipt of the non-refundable deposit or payment of the vacation is confirmation that you have reviewed and agreed to these Terms & Conditions.

Visa Reminder

Please refer to your local consulate(s) for visa requirements. As a reminder, your vacation will require a passport prior to departure from home.

Most countries require that the passport be valid for at least six (6) months beyond the conclusion of your trip, so please check the expiration date carefully. It is also recommended you have a minimum of three blank pages in your passport when traveling, as many countries require blank pages.

Vacations can be disrupted or have to be altered altogether if the correct documents cannot be supplied at airports or borders, so check very carefully that you have the required papers. These matters generally cannot be settled on-trip.

Traveling with children:

Due to heightened security, many countries have adopted practices to prevent international abductions of children. If a child will be traveling with adults other than the parents, or with only one parent, it is recommended that a notarized letter be written by the parents or non-traveling parent stating the dates of travel and granting authorization to travel. We suggest that you also contact the appropriate consulates and airlines, who may have additional requirements or recommendations.

Romantic Rhine - Southbound

8 days from Amsterdam to Zurich

Air Inclusive



Sharon Estel, Agent Cruise Holidays@vailtr (843) 873-0288 <u>sestel@cruiseholidays.com</u>

E-Documents Preview

Your Travel Documents are ready and on their way, plus an e-version is also available at <u>My.AvalonWaterways.com</u>. Here's what you can expect to find in your Travel Documents.

Topic Traveler Certificate Travel Announcements Air Information E-Ticket Receipt Transfer Details Your Itinerary Hotel and Contact information list Optional Excursions Money info Luggage and Packing information General Destination information Safe Travel information Handy conversion tables A few words in the local languages Document holder and Luggage Tag

Description Recap of what you purchased Important stuff we want to call out TSA information All your flight details How to get to and from the airport and your first and last hotels In case you forgot what's on day 3 Address and phone numbers Enhance your vacation with some additional activities Currency, ATMs, budgeting and tipping suggestions What to bring and what not to bring Temperatures, customs, and other neat stuff Safety first! Miles to km, pounds to grams and other math "Please", "Thank You", "How much is...", You may not speak like a local but you'll get by Eco-friendly document organizer and an Avalon luggage tag for your bag

Link to Documents Link to Documents Mr. Dennis Charles Defendi Mrs. Suzanne Marie Defendi

What We Need From You

Our records show that you have completed pre-registration. Thank you.

Emergency Contacts

Our records show that you have provided us with emergency contacts. Thank you.

TSA Information

Our records indicate you have provided us with the required TSA information. Thank you!

Cruise Holidays@vailtr thanks you for your business!