

Dennis DeFendi

From: <special_needs@rccl.com>
To: <DDeFendi@bellsouth.net>
Sent: Tuesday, October 31, 2017 2:20 PM
Subject: RE: [EXTERNAL] Celebrity Guest Special Needs Request
Hello,

Thank you for your inquiry regarding your CPAP.

We will provide you with the distilled water and an extension cord, at no extra cost. These items will be placed in your stateroom on the day of sailing.

Please be advised your reservation has been noted accordingly.

Best Regards,

Tracy Cabrera
Senior Access Advocate

[THREAD ID:1-9P32O6I]

-----Original Message-----

From: DDeFendi@bellsouth.net
Sent: 10/31/2017 08:49:53 AM
To: <special_needs@rccl.com>
Subject: [EXTERNAL] Celebrity Guest Special Needs Request

I hope this is not too late

DEFENDI, DENNIS

Email Address: ddefendi@bellsouth.net

Country of Residence: USA

Phone: 8435726905

Ship: REFLECTION

Sail Date: 2017-11-17

Booking ID: 1792563

Stateroom: 7202

Bringing Equipment: CPAP/BIPAP machine

Other: Need Distilled Water & Extension Cord

Suzanne DeFendi

From: <special_needs@rccl.com>
To: <SDeFendi@bellsouth.net>
Sent: Thursday, November 02, 2017 11:16 AM
Subject: RE: [EXTERNAL] Celebrity Guest Special Needs Request

Good day Suzanne,

Thank you for your inquiry regarding your CPAP.

We will provide you with the distilled water and an extension cord, at no extra cost. These items will be placed in your stateroom on the day of sailing.

Please be advised your reservation has been noted accordingly.

Best regards,
Michele Peterson
Access Advocate

-----Original Message-----

From: SDeFendi@bellsouth.net
Sent: 10/31/2017 08:48:24 AM
To: <special_needs@rccl.com>
Subject: [EXTERNAL] Celebrity Guest Special Needs Request

I hope this is not too late

DEFENDI, SUZANNE

Email Address: sdefendi@bellsouth.net

Country of Residence: USA

Phone: 8435726905

Ship: REFLECTION

Sail Date: 2017-11-17

Booking ID: 1792563

Stateroom: 7202

Bringing Equipment: CPAP/BIPAP
machine

Other: Need Distilled Water & Extension
Cord