

**DENNIS DE FENDI
SUZANNE DE FENDI**



9 NIGHT CANADA & NEW ENGLAND CRUISE

GRANDEUR OF THE SEAS

03 OCT 2019

GUEST TICKET BOOKLET

IMPORTANT NOTICE TO GUESTS:

Your Cruise/Cruisetour Ticket Contract is contained in this booklet. The Contract contains important limitations on the rights of passengers. It is important that you carefully read all the terms of this Contract, paying particular attention to section 3 and sections 9 through 11, which limit our liability and your right to sue, and retain it for future reference. This Agreement requires the use of arbitration for certain disputes and waives any right to trial by jury to resolve those disputes.



www.RoyalCaribbean.com



Cruise Summary

| THIS BOOKLET HAS BEEN PREPARED FOR | CROWN & ANCHOR MEMBERSHIP | PREPAID GRATUITIES | TRAVEL PROTECTION PROGRAM |
|------------------------------------|---------------------------|--------------------|---------------------------|
| DENNIS DE FENDI | 320378539-DIAM | Yes | Declined |
| SUZANNE DE FENDI | 320378542-DIAM | Yes | Declined |

9 NIGHT CANADA & NEW ENGLAND CRUISE

| | |
|--|---|
| <p><u>CRUISE SUMMARY</u></p> <p>RESERVATION ID: 4782094</p> <p>GROUP ID: Not Applicable</p> <p>SHIP NAME: GRANDEUR OF THE SEAS</p> <p>BOARDING DATE: 03 OCT 2019</p> <p>STATEROOM #: 8516</p> <p>DECK #: 8</p> <p>CATEGORY: GS</p> <p>DINING: 5:30 PM</p> | <p><u>EMBARKATION</u></p> <p>BOARDING DATE: 03 OCT 2019</p> <p>SAILING FROM: BALTIMORE, MARYLAND</p> <p>TERMINAL INFO: South Locust Point Cruise Terminal</p> <p>CHECK-IN BETWEEN: 11:30 AM - 3:00 PM</p> <p><u>DISEMBARKATION</u></p> <p>DISEMBARK DATE: 12 OCT 2019</p> <p>DISEMBARK PORT: BALTIMORE, MARYLAND</p> |
| <p>Cruise Itinerary</p> <p>The cruise itinerary may change as conditions warrant.</p> <p>Prior To Boarding: For questions regarding itinerary changes due to weather or other current events, guests may call our Customer Relations Department at +1.800.327.6700 or visit the 'Before You Board' section of our website www.RoyalCaribbean.com</p> <p>Once Onboard: Refer to the ship's daily program for the latest updates.</p> | <p>Ship Check-In</p> <p>Royal Caribbean International will deny boarding to those guests without the proper travel documents / visas or those arriving after the check-in hours noted above.</p> <p>No refunds will be given to individuals who fail to bring the proper travel documents or show up late.</p> |
| | <p>Online Check-In</p> <p>Please complete online check-in at www.RoyalCaribbean.com/onlinecheckin no later than 3 days prior to the sailing date.</p> <p>Remember to print your SetSail Pass and bring it with you in order to board the ship.</p> <p>Additional check-in forms will need to be completed at the pier if online check-in is not completed.</p> |

Important Travel Requirements

Royal Caribbean International highly recommends that all guests travel with a valid passport and that the passport expiration date not occur within six (6) months following the voyage termination date.

For more information on passport requirements, visa requirements, inoculation/health and family travel document requirements, please review the Travel Document page(s) within this booklet.



Embarkation Letter

Dear Guest,

Your Canada/New England sailing is quickly approaching, and we have an important reminder about travel documentation to make sure you're ready!

Securing the right travel documentation is the first step in ensuring you have an awesome cruise vacation! Since you'll be visiting Canada during your cruise, you may need a Canadian Visa before leaving home. All guests must have the proper documentation to enter Canada, even if you plan on staying onboard the ship. If you don't, we won't be able to welcome you onboard for your vacation.

To verify whether or not you require a visa, you can:

- Click here to see the requirements: www.cic.gc.ca/english/visit/visas.asp
- Contact your local Canadian Embassy
- Or contact a visa service provider of your choice. We recommend www.visacentral.com for visa assistance.

We hope this information is helpful! Remember, not having the right documentation can result in boarding denial...and we are really looking forward to seeing you onboard!

Sincerely,

Royal Caribbean International



Travel Summary

Cruise Itinerary

| DAY | DATE | PORTS-OF-CALL | DOCK OR TENDER | ARRIVE | DEPART |
|-----|--------|------------------------------|----------------|----------|----------|
| THU | 03 OCT | BALTIMORE, MARYLAND | D | | 4:00 PM |
| FRI | 04 OCT | CRUISING | C | | |
| SAT | 05 OCT | BOSTON, MASSACHUSETTS | D | 10:00 AM | 11:00 PM |
| SUN | 06 OCT | PORTLAND, MAINE | D | 8:00 AM | 5:00 PM |
| MON | 07 OCT | BAR HARBOR, MAINE | T | 8:00 AM | 6:00 PM |
| TUE | 08 OCT | SAINT JOHN,NB (BAY OF FUNDY) | D | 7:00 AM | 3:30 PM |
| WED | 09 OCT | HALIFAX, NOVA SCOTIA | D | 10:30 AM | 7:00 PM |
| THU | 10 OCT | CRUISING | C | | |
| FRI | 11 OCT | CRUISING | C | | |
| SAT | 12 OCT | BALTIMORE, MARYLAND | D | 7:00 AM | |

For Any Day Of Travel Concerns You May Have, Please Contact:

| LOCATION | CONTACT TYPE | TELEPHONE | CONTACT |
|---------------------|-------------------|-----------------|--|
| BALTIMORE, MARYLAND | Meet and Greet | +1.443.603.6807 | Intercruises Shoreside And Port Services |
| UNITED STATES | Travel Agent | 7139742121 | VACATIONS TO GO |
| UNITED STATES | Trip Interruption | 1.800.256.6649 | Royal Caribbean International |
| UNITED STATES | Trip Interruption | +1.305.539.4107 | Royal Caribbean International |



Passports

A valid passport book is required for international travel and for entering the United States by air. A valid passport book or other WHTI compliant document is required for domestic cruise travel in some circumstances (**see below**). We strongly recommend that all guests travel with a valid passport book, even when not required. For additional passport information visit: www.travel.state.gov/ If you need to obtain a passport, VisaCentral can process a passport request quickly for U.S. Citizens - often in as little as one day. See contact information below.

Caution: The requirements described below are government regulations and policies. They are subject to change without notice. It is the sole responsibility of the guest to identify and obtain all required travel documents and have them available when necessary. These appropriate valid travel documents, such as passport, visas, inoculation certificate and family legal documents, are required for boarding and reentry into the United States and other countries. Passport book expiration date should not occur within six (6) months following the voyage termination date.

Please note:

- The name on your cruise line or air line reservation (if applicable) must match the name on your valid passport book or other identification documents (**see below**).
- Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country and may be subject to fines. No refunds will be given to individuals who fail to bring the proper documentation.

International Cruise Travel

A valid passport book is required; visas are required where they apply. Please contact the Embassy (Consular Services) of each country on your sailing itinerary or the visa service of your choice for specific visa requirements, information, forms and fees for your nationality. Or, if you prefer, contact VisaCentral for this information.

Visa Requirement / Information

| Country | Visa Required | Additional Information |
|---------|--|--|
| CANADA | The Canadian Government will require an Electronic Travel Authorization (ETA) for current visa-exempt nationals to enter the country by air. | U.S. nationals do not require an ETA to enter Canada; however, individuals holding a U.S. green card will require the ETA. Visit: http://www.cic.gc.ca/english/visit/index.asp or the visa service company of your choice to secure your ETA now. |

Domestic Travel

The Western Hemisphere Travel Initiative (WHTI) requires that all travelers entering and departing the United States, Canada, Mexico, the Caribbean and Bermuda must present a valid passport book or other Department of Homeland Security-approved travel document that establishes the bearer’s identity and citizenship.

Open-loop cruises (voyages that begin in one U.S. port and end in another U.S. port) will require a valid passport book or another WHTI-compliant document for entry or reentry into the United States.

Closed-loop cruises (voyages that begin and end in the same U.S. port) allow U.S. citizens to travel with additional travel documents such as a birth certificate plus a government issued picture ID card (i.e., a drivers license) with the exception of sailings to the island of Cuba, in which case a valid passport is required and the passport must be valid for 6 months following the voyage termination date. The name on your travel documents needs to match the name on the cruise line reservation or be linked by other legal documents such as a marriage certificate. A birth certificate, issued by a government agency (state, county, city, etc.), is an accepted travel document. A birth notice, issued by a hospital or other or other type of medical facility, is not an acceptable travel document. The name on your travel documents must match the name on your cruise reservation or be linked by a legal document such as a marriage license. For more information regarding domestic travel document requirements, visit: www.cbp.gov/travel/us-citizens/western-hemisphere-travel-initiative

Alien Registration Card (Green Card)

U.S. lawful permanent residents sailing on a domestic voyage must present their original Alien Registration Card (ARC) issued by the Department of Homeland Security or other valid evidence of permanent residence status in the United States. Only ARCs containing an expiration date (form I-551) are acceptable for travel. However, if you are holding an old edition ARC WITHOUT an expiration date, you will not be detained from entering the United States but U.S. Customs and Border Protection highly suggests that you apply for a new card before you sail. For additional information visit:



GET OUR BEST OFFER WHEN YOU BOOK YOUR NEXT ROYAL CARIBBEAN CRUISE ONBOARD

UP TO \$600 OFF* OR UP TO \$600 ONBOARD CREDIT*

Pay only \$100 per person deposits on select fares!

OFFER DETAILS

| NEXTCRUISE SAVINGS PER STATEROOM* | | | |
|-----------------------------------|--------------------|----------------------|-----------------------|
| LENGTH OF CRUISE | INTERIOR/OCEANVIEW | BALCONY/JUNIOR SUITE | GRAND SUITE AND ABOVE |
| 4-5 Nights | \$25 | \$50 | \$150 |
| 6-9 Nights | \$50 | \$100 | \$300 |
| 10 Nights or longer | \$100 | \$200 | \$600 |

AND ENJOY THESE NEXTCRUISE BENEFITS:

- Combinable with most other Royal Caribbean promotions
- Combinable with Crown & Anchor exclusive savings
- Choose from a broad selection of staterooms and suites
- Reservation goes back to your Travel Professional to further service your needs
- Book up to three staterooms for yourself, friends or family on any cruise with the same benefits
- Save up to 10% off future Shore Excursions when you pre-plan them here onboard
- NextCruise offer is combinable with most groups*

Travel Agent or Certified Planner
 VACATIONS TO GO
 Telephone Number: 7139742121

Guest Name(s): Crown & Anchor:
 DENNIS DE FENDI 320378539-DIAM
 SUZANNE DE FENDI 320378542-DIAM
 Booking ID: 4782094
 Stateroom: 8516

READY TO MAKE YOUR BOOKING? VISIT YOUR CRUISE SALES TEAM ONBOARD.



IF YOU BOOK A NONREFUNDABLE DEPOSIT FARE RATE, YOUR MINIMUM DEPOSIT REQUIRED WILL BE NONREFUNDABLE. THESE ARE "NONREFUNDABLE DEPOSIT NEXTCRUISE BOOKINGS" OR "NDNBOOKINGS." FOR NDN BOOKINGS, THE FOLLOWING RULES APPLY. CHANGES FOR NDN BOOKINGS: For Guests who make a NDN Booking, changes made during the first thirty (30) days after the debarkation day of the cruise during which the NDN Booking was made shall not be subject to a Change Fee; changes made to the ship or sail date after that 30 day period has expired shall be subject to a Change Fee (currently \$100 per person but subject to adjustment without notice); in either case, the deposit shall remain nonrefundable. For all NextCruise Bookings, the special promotional offer that you received as part of your NextCruise Booking (the "Special Promotional Offer") will adjust in the event that you make any changes. In lieu of that Special Promotional Offer, your cruise would be booked at a prevailing rate available in your country as of the date of your change. The NextCruise Promotional Offer you received, currently either NextCruise Dollars Off or the NextCruise Onboard Credit Promotion will be handled as provided below. CANCELLATIONS FOR NEXTCRUISE NDN BOOKINGS: If the guest cancels a NextCruise Booking prior to the final payment due date, the cancellation terms applicable to your booking (which may vary from country to country) will apply. For NDN Junior Suite and below Bookings with a reduced deposit of \$100 per person, the reduced deposit will be held in full penalty (i.e., forfeited) and no Future Cruise Credit ("FCC") will be issued. If additional payments have been made on the NDN reduced deposit booking fulfilling the standard minimum required deposit and the booking is cancelled prior to the final payment due date, an FCC will be issued for the minimum deposit less the \$100 per person service fee in countries where FCCs are offered.1 For NDN Grand Suite and above Bookings, Royal Caribbean will issue an FCC to the guest named on the cancelled NDN Booking in countries where FCCs are offered. The FCC will expire 12 months after it was issued and shall be issued in an amount equal to the nonrefundable deposit paid minus a \$100 per person service fee. No FCC will be issued if the nonrefundable deposit amount is \$100 or less. NEXTCRUISE DOLLARS OFF AND OBC PROMOTION: Guests who make a NDN Booking are eligible for our NextCruise dollars off promotion or Future Onboard Credit (up to \$600 per stateroom depending on length of voyage and type of stateroom or suite). Guests who select our refundable fare option are eligible for a Future Onboard Credit (up to \$150 per stateroom depending on length of voyage and type of stateroom.) FOR ALL GUESTS, a NextCruise Booking may be combined with certain groups and require a full deposit and possible loss of your promotional offer and/or Onboard Credit offer. Guests must be 21 years of age or older and sailing on a Royal Caribbean International cruise, or participating in an authorized day visit onboard, at the time of booking in order to take advantage of our NextCruise program. There are limits on the number of NextCruise bookings that may be made by each such person. NextCruise cannot be used for Travel Agent resale. Visit your NextCruise Sales Team onboard for full Terms and Conditions and/or visit the Royal Caribbean website in your country of residence. Nonrefundable Deposits may not be permitted in certain countries of residence. In that event, the NDN Booking shall be converted to a refundable deposit booking program and the special NextCruise offers applicable to refundable deposit bookings shall apply in lieu of the NextCruise offer selected by the consumer. FCCs are not offered in all countries. In countries where FCCs are not offered, the deposit would be forfeited and no FCC will be issued. All amounts stated herein are in U.S. Dollars. ©2018 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 17057795 • 10/29/2018



Port

Baltimore, Maryland

Pier Terminal

South Locust Point Cruise Terminal
2001 East McComas Street
Baltimore, MD 21230
<https://goo.gl/maps/LKoaSkx2k9P2>

Airports

Baltimore/Washington International Airport
Travel time to pier terminal - approximately 30 minutes

Driving

From the North:
Take I-95 South through the Ft. McHenry Tunnel. Be sure to be in the right lane going through the tunnel. Take Exit 55, Key Highway. Turn left at the traffic light onto East McComas Street. Follow the signs to the South Locust Point Cruise Terminal's entrance on the right.

From the South:
Follow I-95 North to Exit 55, Key Highway. From the ramp, stay straight on East McComas Street. The South Locust Point Cruise Terminal's entrance is on the right.

Pier Long Term Parking

Parking is approximately \$15.00 per day (subject to change) and is payable upon entering the facility in the form of cash or credit card.

Security at the Pier

Please expect delays related to security and immigration procedures when arriving at the pier to board the ship. These procedures have been designed for your safety and all attempts will be made to expedite you through the process as quickly as possible.



Things To Know

Access Needs

Royal Caribbean International welcomes guests with access needs and works hard to assist them throughout their vacation.

To receive appropriate assistance, you must notify Royal Caribbean International in writing of any disability or condition that may require advisable special accommodations. Contact the Access Department at +1.866.592.7225 or +1.954.628.9708 from outside the U.S. or email us at special_needs@rccl.com or Fax +1.954.628.9622.

Guests with wheelchairs, scooters and limited mobility may have difficulty or may not be able to get on and off the ship using tenders and gangways at some ports of call. For more information please see www.RoyalCaribbean.com/tenderaccess

Alcohol Policy

Guests are not allowed to bring beer, hard liquor, fortified wines (vermouth, sherry, sake, and port wines) or nonalcoholic beverages onboard for consumption or any other use. Guests may bring personal wine or champagne onboard only on embarkation day, limited to two (2) bottles (no boxes) of 750 ml each per stateroom. Wine should be brought onboard via carry on if possible. Luggage containing wine or champagne will not be delivered to the stateroom and guests will need to retrieve their luggage from security once the ship has set sail. Only staterooms with at least one (1) guest over 21 years of age are eligible to bring bottles of wine or champagne onboard. Guests may request a corkscrew to use for opening bottles in their stateroom.

Additional bottles of wine beyond two (2) bottles that are brought onboard or any alcoholic beverages purchased in ports-of-call or from Shops On Board will be stored by the ship and delivered to your stateroom on the last day of the sailing.

Security may inspect the bottles and if they appear to have been tampered with, they will not be allowed to be brought onboard. Security may also inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Alcoholic beverages seized on embarkation day will not be returned.

The minimum age to consume alcohol on Royal Caribbean International ships on sailings originating in North America is twenty-one (21).

The minimum age to consume alcohol on Royal Caribbean International ships on sailings from South America, Europe, Asia, Australia and New Zealand is eighteen (18). The minimum age to consume alcohol at all private destinations remains twenty-one (21) without regard to where the sailing originated.

The Company retains the right, on rare occasions, to raise the minimum age of alcohol consumption on any sailing when local laws require or permit such a modification.

Guests who violate any alcohol policies (over consuming, providing alcohol to people under the age of 21, demonstrating irresponsible behavior, or attempting to conceal alcoholic items at security and or luggage checkpoints or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with the Guest Conduct Policy.

Baggage Advice

Each guest is permitted to carry onboard the vessel or check-in only the wearing apparel and personal effects reasonably necessary for the cruise. We recommend that guests personally carry any boarding documentation (passports, visas, citizenship documents, family legal documents).

Bring an overnight bag for your last night at sea. Staff will collect your luggage the night before disembarkation and you will need an overnight bag to carry your night clothes and toiletries.

Communications With Ship

Detailed information for communicating with the ship and onboard Internet access can be found at www.RoyalCaribbean.com.

Gratuities

A \$14.50 per guest, per day gratuity will be automatically added to each guest's SeaPass® account on a daily basis to be shared among dining, bar & culinary services staff, stateroom attendants and other hotel services teams who work behind the scenes to enhance the cruise experience. Suite guests will see a \$17.50 daily gratuity.

Guests who prepaid gratuities prior to boarding their cruise will not see a daily charge onboard.

An 18% gratuity is also automatically added to beverages and the mini bar. Beverage gratuities are pooled and shared by various dining and beverage service staff. An 18% gratuity is added to spa and salon purchases. Gratuities for other service personnel are at your discretion.

*Guests who booked prior to January 2, 2018 can pre-pay gratuities before their sailing at the previous rates, which are \$13.50 for standard staterooms and \$16.50 for suites.

Guest Conduct Policy

For the safety and comfort of our guests, Royal Caribbean developed a Guest Conduct Policy for both adults and children. If Royal Caribbean determines that certain guests are in violation of these guidelines we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with the guidelines which can be found on our website www.RoyalCaribbean.com under the Customer Services Directory.

Infants

Infants sailing on a cruise must be at least 6 months old as of the first day of the cruise or cruisetour. However, for Transatlantic, Transpacific, Hawaii, select South America cruises/cruisetours and other select cruises/cruisetours the



infant (as of the first day of the cruise/cruisetour) must be at least 12 months old. If you require additional information, visit our website at www.RoyalCaribbean.com. If you are affected by this policy please call us at +1.800.327.6700.

Due to public health regulations, children who are not completely toilet trained are not permitted in the pools, whirlpools or H2O zone. Children in diapers or who are not toilet trained are welcomed to use the Baby Splash Zone on select ships.

Medical Services

Every Royal Caribbean ship offers professional medical services – for a reasonable fee – through independently contracted, licensed (international or domestic) physicians.

Muster Drill

A mandatory safety drill for all guests will take place before the ship sails. This drill is designed to acquaint you with safety procedures in the event of a real emergency. On the back of your stateroom door, you will find important information and the location of your Muster Station as well as the proper use of life jacket.

Pregnancy

Royal Caribbean International welcomes pregnant guests, but cannot accept guests who will be entering their 24th week of pregnancy by the beginning of, or at any time during the cruise or cruisetour. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a cruise or cruisetour and do not meet this requirement, please contact your Travel Agent or call us at +1.866.562.7625 and request a Resolution Agent.

Save the Waves

Save the Waves is a Royal Caribbean International sponsored program that works to protect the ecology of the oceans that support cruising. Please refrain from throwing anything overboard, both in port and at sea, and deposit trash in the proper receptacles. We are grateful for your cooperation with this endeavor.

Security Screening And Prohibited Items

Royal Caribbean International's highest priority is to ensure the safety and security of all guests. In order to maintain an effective and meaningful security environment and to comply with international and national security laws, regulations and guidelines, Royal Caribbean has established strict security procedures in the seaport terminals we utilize and onboard all our vessels. These measures include screening all guests and their personal property prior to boarding. We appreciate our cooperation in this endeavor.

For the safety of our guests, certain items are not allowed onboard the cruise ship. Weapons, illegal drugs and other items that could interfere with the safe operation of the ship or the safe and secure environment of the guests and crew are prohibited. The following are examples of items that are not allowed onboard. These and other similar items will be taken by ships Security upon being found.

Prohibited items: Firearms & Ammunition, including realistic replicas; Sharp Objects, including knives and scissors. (Note: Personal grooming items such as safety razors are allowed.) Illegal Drugs & Substances; Candles & Incense; Coffee Makers, Clothes Irons/Steamers & Hot Plates; Baseball Bats, Hockey Sticks, Cricket Bats, Bows & Arrows; Illegal Drugs; Skateboards & Surfboards; Martial Arts Gear; Self Defense Gear, including handcuffs, pepper spray, night sticks. Flammable Liquids and Explosives, including lighter fluid and fireworks; HAM Radios, Dangerous Chemicals including bleach and paint; Personal Alcohol; Hookah Pipes.

Samsung Galaxy Note 7 Update

Please note that Royal Caribbean International does not allow Samsung Galaxy Note 7 cell phones onboard our ships. This decision was made in light of recent (October 2016) incidents and safety concerns raised by Samsung about this particular device, as well as the Federal Aviation Administration (FAA) recent ban of the phone from all airplanes. We ask that guests who own a Samsung Galaxy Note 7 not bring the device on your cruise. We appreciate your understanding and cooperation, and look forward to welcoming you aboard.

Special Embarkation Notice

For your comfort and your convenience we recommend that you not arrive more than 30 minutes prior to the scheduled check-in start time. Early arrivals may have a prolonged wait time in potentially warm or inclement weather conditions.

Smoking Policy

For the comfort and enjoyment of our guests, our ships are designated as non-smoking; however, we recognize that some of our guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated certain areas of the ship as smoking areas.

Cigarette, cigar, e-cigarette and pipe smoking is permitted in designated outdoor areas of the starboard side of all ships. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking.

Casino Royale allows smoking and has a designated area for non-smoking guests. There will be visible signage indicating the non-smoking area in the casino. There are select cruises departing from China that will not have a non-smoking area in the casino.

Onboard all interior public spaces are smoke free. Smoking is not permitted in any dining venue, theater, bar, lounge, hallway, elevator, and jogging track.

Smoking is not permitted inside any stateroom and any stateroom balcony. This applies to all stateroom categories onboard. If a guest is in violation of this stateroom policy, a cleaning fee of \$250 USD will be applied to their SeaPass® account and may be subject to further action pursuant to the 'Consequences Section' of the Guest Conduct Policy.



Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. Cigar and pipe tobacco is limited to designated outdoor areas and Cigar Bars**. You must be at least 18 years of age to purchase, possess or use tobacco onboard.

Royal Caribbean International kindly asks all guests to please observe the smoking policy. These requests are made to provide a comfortable cruise for everyone. Guest may also inquire at Guest Services for the location of the designated smoking areas onboard.

*****Cigar Bars on Royal Caribbean International are called the Connoisseur Club and are featured on many (not all) of the Freedom Class and Voyager Class ships.***

Visitors Onboard

No visitors are permitted onboard



Cruise/Cruisetour Ticket Contract

IMPORTANT NOTICE TO GUESTS

YOUR CRUISE/CRUISETOUR TICKET CONTRACT CONTAINS IMPORTANT LIMITATIONS ON THE RIGHTS OF PASSENGERS. IT IS IMPORTANT THAT YOU CAREFULLY READ ALL TERMS OF THIS CONTRACT, PAYING PARTICULAR ATTENTION TO SECTION 3 AND SECTIONS 9 THROUGH 11, WHICH LIMIT OUR LIABILITY AND YOUR RIGHT TO SUE, AND RETAIN IT FOR FUTURE REFERENCE.

THIS AGREEMENT REQUIRES THE USE OF ARBITRATION FOR CERTAIN DISPUTES AND WAIVES ANY RIGHT TO TRIAL BY JURY TO RESOLVE THOSE DISPUTES. PLEASE READ SECTION 10 BELOW.

1. INTRODUCTION:

This Cruise/CruiseTour Ticket Contract (the 'Ticket Contract') describes the terms and conditions that will apply to the relationship between the Passenger (as defined in Section 2.g below) and the Carrier (as defined in Section 2.b below) for the Vessel with respect to the Cruise or CruiseTour covered by this Agreement. Except as otherwise expressly provided herein, this Agreement supersedes any other written or oral representations or agreements relating to the subject matter of this Agreement or the Cruise or the CruiseTour but excluding the terms of the Cruise Lines International Association ("CLIA") Passenger Bill of Rights that the Vessel's Operator has adopted as a requirement of being a member of CLIA. In the event of a direct conflict between a provision of this Ticket Contract and a provision of the CLIA Passenger Bill of Rights in effect at the time of booking (the "CLIA Passenger Bill of Rights"), the CLIA Passenger Bill of Rights controls.

Purchase or use of this Ticket Contract, whether or not signed by the Passenger, shall constitute the agreement by Passenger, on behalf of himself and all other persons traveling under this Ticket Contract (including any accompanying minors or other persons for whom the Ticket Contract was purchased), to be bound by the terms and conditions of this Ticket Contract. This Ticket Contract cannot be modified except in a writing signed by a corporate officer of Operator. In addition, Guest acknowledges the availability of and Guest agrees to abide by the terms and conditions, including but not limited to certain payment terms such as minimum deposit requirements and payment due dates, which appear in the applicable Carrier brochure or online at www.RoyalCaribbean.com. In the event of any conflict between such other brochure or website materials and this Ticket Contract, the terms of this Ticket Contract shall prevail.

2. DEFINITIONS:

- a. 'Agreement' or 'Contract' means the terms and conditions set forth in this Ticket Contract together with the Cruise or CruiseTour Fare due for Your Cruise or CruiseTour. Together, the items described in the preceding sentence shall constitute an agreement between Passenger and Operator for the Cruise or CruiseTour.
- b. 'Carrier' shall include: (i) the Vessel, or any substituted ship; (ii) the Vessel's Operator; and (iii) with respect to the Land Tour portion of any CruiseTour, the operator of that Land Tour ('LTO') together with the owners, managers, charterers, affiliates, successors and assigns of the entities identified in subsections (i), (ii) and (iii) of this sentence. Carrier also shall include the officers, directors, employees, agents, crew or pilots of the entities identified in the preceding sentence. The exclusions or limitations of liability of Carrier set forth in the provisions of this Ticket Contract, as well as all rights, defenses or immunities set forth herein, shall also apply to and be for the benefit of agents, independent contractors, concessionaires and suppliers of Carrier, as well as owners and operators of all shoreside properties at which the Vessel or the Transport may call, as well as owners, designers, installers, suppliers and manufacturers of the Vessel or Transport, or any component parts of either, together with the employees and servants of each of the foregoing, and/or any launches, craft or facilities of any kind belonging to or provided by any of the entities identified in this paragraph.
- c. "Cruise" means the specific cruise covered by this Ticket Contract, as the same may be modified and shall include those periods during which the Guest is embarking or disembarking the Vessel and those periods when the Guest is on land while the Vessel is in port.
- d. 'Cruise Fare' or 'CruiseTour Fare' includes the amount due for the Cruise or CruiseTour, whether such amounts are owing and/or have been paid by the Passenger, but does not include amounts due for other products or services such as air transportation, photographs, gratuities, telephone calls, or medical services which can be purchased separately, nor does it include government or quasi-governmental taxes and fees, whether assessed on a per passenger, per vessel, per berth or per ton basis, nor any fuel surcharges, security surcharges or similar assessments made by airlines, trains, buses, hotels or other third parties which are subject to change and are due and payable by Passenger upon request. For CruiseTours that include air travel, airfare is included in the CruiseTour Fare.
- e. 'CruiseTour' shall mean the combined vacation package officially published and offered by Carrier, which includes the applicable cruise and associated Land Tour.
- f. 'Operator' means the entity identified in Section 18 below.
- g. 'Passenger' or 'Guest' or 'Your' means all persons traveling under this Ticket Contract and persons in their care, together with their respective heirs and representatives. 'Passenger' shall include the plural and the use of the masculine shall include the feminine.

h. 'Land Tour' shall mean the land tour component of a CruiseTour to be provided either prior to the initial embarkation on the cruise or after the final disembarkation from the cruise.

i. 'Transport' means the railcars, buses and other modes of transportation or accommodation provided by a LTO in connection with a Land Tour.

j. 'Vessel' means the ship owned or chartered or operated by Operator on which Passenger may be traveling or against which Passenger may assert a claim, as well as any substituted ship used in the performance of this Ticket Contract.

3. BAGGAGE, PROPERTY AND LIMITATIONS OF LIABILITY:

- a. Baggage Limits and Prohibited Items. Each adult Passenger is permitted to carry onboard the Vessel or check-in only the wearing apparel and personal effects reasonably necessary for the cruise, including suitcases, trunks, valises, satchels, bags, hangers containing clothing, toiletries and similar items. In no event shall any Passenger bring on board the Vessel or check-in, or in connection with the Land Tour, any illegal controlled substances, fireworks, live animals (except under the terms of Section 12.e below), weapons, firearms, explosives or other hazardous materials, or any other items prohibited by applicable law or Carrier policy. Carrier reserves the right to refuse to permit any Passenger to take on board the Vessel or on any mode of Transport any item Carrier deems inappropriate.
- b. Liability for Loss of or Damage to Baggage. Unless negligent, Carrier is neither responsible nor liable for any loss of or damage to Passenger's property, whether contained in luggage or otherwise. Liability for loss of or damage to Passenger's property in connection with any air or ground transportation shall be the sole responsibility of the provider of the service and in accordance with applicable limitations.
- c. Limitation of Liability for Lost or Damaged Property. Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property during the Land Tour portion of a CruiseTour is limited to \$300.00 per Passenger. Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property for the cruise (or for the cruise only portion of a CruiseTour) shall be limited to \$300.00 per Passenger, unless Passenger declares the true value of such property in writing to the Carrier at the address specified in Section 10.a below and pays Carrier within 10 days of final payment for the cruise, a fee of five percent (5%) of the amount that such value exceeds \$300.00. In such event, Carrier's liability shall be limited to its true declared value, but not exceeding \$5,000.
- d. Limited Carriage. Carrier does not undertake to carry as baggage any tools of trade, household goods (including but not limited to appliances and furniture) fragile or valuable items, precious metals, jewelry, documents, negotiable instruments or other valuables, including but not limited to those specified in Title 46 of the United States Code, Appendix Section 181. Each Passenger warrants that no such item will be presented to Carrier within any receptacle or container as baggage, and hereby releases Carrier from any liability whatsoever for loss of or damage to such items when presented to Carrier in breach of this warranty. In no event shall Carrier be liable for normal wear or tear of luggage or property, or loss of or damage to jewelry, cash, negotiable paper, photographic/electronic, medical or recreational equipment, dental hardware, eyewear, medications or other valuables unless they are deposited with Carrier on the Vessel for safekeeping against receipt (LTOs do not accept valuables for deposit). Carrier's liability, if any, for loss of or damage to valuables so deposited shall not exceed the amounts indicated in Section 3.c above.

4. MEDICAL CARE AND OTHER PERSONAL SERVICES:

- a. Availability of Medical Care. Due to the nature of travel by sea and the ports visited, the availability of medical care onboard the Vessel and in ports of call may be limited or delayed and medical evacuation may not be possible from the Vessel while at sea or from every location to which the Vessel sails.
- b. Relationship with Service Providers. To the extent Passengers retain the services of medical personnel or independent contractors on or off the Vessel, Passengers do so at their sole risk. Any medical personnel attending to a Passenger on or off the Vessel, if arranged by Carrier, are provided solely for the convenience of the Passenger, work directly for the Passenger, and shall not be deemed to be acting under the control or supervision of the Carrier, as Carrier is not a medical provider. Likewise, any onboard concessions (including but not limited to the gift shops, spas, beauty salon, art program, photography, formalwear concessions) are either operated by or are independent contractors on board the Vessel, on Transport or elsewhere and are provided solely for the convenience of Passenger. Even though the Carrier shall be entitled to charge a fee and earn a profit for arranging such services, all such persons or entities shall be deemed independent contractors and not acting as agents or representatives of Carrier. Carrier assumes no liability whatsoever for any treatment, failure to treat, diagnosis, misdiagnosis, actual or alleged malpractice,



advice, examination or other services provided by such persons or entities. Guest acknowledges that the Vessel's hair dresser, manicurist, art auctioneer, gift shop personnel, spa personnel, wedding planners and other providers of merchandise and personal services are employees of independent contractors and that Carrier is not responsible for their actions.

c. Payment for Medical or Personal Care Services. Passenger shall pay for all medical care or other personal services requested or required, whether onboard or ashore, including the cost of any emergency medical care or transportation incurred by Carrier and any costs associated with the provision of medical services as provided in the CLIA Passenger Bill of Rights. If Passenger is unable to pay and the Carrier pays for such expenses, then Passenger shall reimburse Carrier for those expenses.

5. SHORE EXCURSIONS, TOURS, FACILITIES OR OTHER TRANSPORTATION:

All arrangements made for or by Passenger for transportation (other than on the Vessel) before, during or after the Cruise or CruiseTour of any kind whatsoever, as well as air arrangements, shore excursions, tours, hotels, restaurants, attractions and other similar activities or services, including all related conveyances, products or facilities, are made solely for Passenger's convenience and are at Passenger's risk. The providers, owners and operators of such services, conveyances, products and facilities are independent contractors and are not acting as agents or representatives of Carrier. Even though Carrier may collect a fee for, or otherwise profit from, making such arrangements and offers for sale shore excursions, tours, hotels, restaurants, attractions, the Land Tour and other similar activities or services taking place off the Vessel for a profit, it does not undertake to supervise or control such independent contractors or their employees, nor maintain their conveyances or facilities, and makes no representation, whether express or implied, regarding their suitability or safety. In no event shall Carrier be liable for any loss, delay, disappointment, damage, injury, death or other harm whatsoever to Passenger which occurs on or off the Vessel or the Transport as a result of any acts, omissions or negligence of any independent contractors.

6. CANCELLATION, DEVIATION OR SUBSTITUTION BY CARRIER:

a. Carrier may for any reason at any time and without prior notice, cancel, advance, postpone or deviate from any scheduled sailing, port of call, destination, lodging or any activity on or off the Vessel, or substitute another vessel or port of call, destination, lodging or activity. Except as provided in Section 6(e) below, Carrier shall not be liable for any claim whatsoever by Passenger, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.

b. In connection with a CruiseTour, Carrier has the same right to cancel, advance, postpone or deviate from any scheduled activity, departure or destination, or substitute another railcar, bus, destination or lodging or other component of the CruiseTour. Except as provided in Section 6(e) below, Carrier shall not be liable for any claim by Passenger whatsoever, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.

c. By way of example, and not limitation, Carrier may, without liability (except as provided in Section 6(e) with respect to mechanical failures only), deviate from any scheduled sailing and may otherwise land Passenger and her property at any port if Carrier believes that the voyage or any Passenger or property may be hindered or adversely affected as a result of hostilities, blockages, prevailing weather conditions, labor conflicts, strikes onboard or ashore, breakdown of Vessel, congestion, docking difficulties, medical or life saving emergencies or any other cause whatsoever.

d. Carrier shall have the right to comply with any orders, recommendations, or directions whatsoever given by any governmental entity or by persons purporting to act with such authority and such compliance shall not be deemed a breach of this Agreement entitling the Passenger to assert any claim for liability, compensation or refund.

e. In the event that a Cruise (or the cruise component of a CruiseTour) is canceled or terminated early due to mechanical failures:

- i) Passenger shall have a right to a full refund of the Cruise Fare if the Cruise is canceled in full, or a partial refund if the cruise is terminated early;
ii) Carrier may cover or reimburse Passenger for additional costs (e.g. airline change fees) as deemed appropriate by the Carrier.
iii) If the Passenger has travelled to the Vessel Passenger shall have a right to transportation (by means selected by the Carrier to the Vessel's scheduled port of disembarkation or the Passenger's home city; and
iv) Passenger shall have a right to lodging (selected by the Cruise Line) if disembarkation and an overnight stay in an unscheduled port are required due to the Cruise or cruise component of a CruiseTour being cancelled or terminated early because of such mechanical failures.

7. CANCELLATION OR EARLY DISEMBARKATION BY PASSENGER

Select fare programs require the payment at the time of booking of a nonrefundable deposit. That deposit amount shall not be refunded at any time after it has been paid. Change fees will apply to bookings for which the deposit is nonrefundable.

Cancellation of Cruise or CruiseTour. Cruises that are cancelled prior to the sail date, and CruiseTours that are cancelled prior to the first day of the CruiseTour, may be subject to a cancellation charge. The amount of the cancellation charge shall be determined as shown in the table below and shall vary depending on how far in advance of the sail date (or first day of the CruiseTour) the Operator receives

notice of cancellation. The table applies to Holiday Sailings as well.

Table with 2 columns: CANCELLATION CHARGE and FOR 1 TO 4 NIGHT CRUISES (including Holiday Sailings) IF CANCELLATION IS MADE. Rows include 75 days or more prior, 74 to 61 days, 60 to 31 days, and 30 days or less.

Table with 2 columns: CANCELLATION CHARGE and FOR 5 NIGHT CRUISES OR LONGER (including Holiday Sailings and CruiseTours) IF CANCELLATION IS MADE. Rows include 90 days or more prior, 89 to 75 days, 74 to 61 days, 60 to 31 days, and 30 days or less.

In the event of a cancellation of a Cruise or CruiseTour, any applicable Taxes/Fees or Fuel Supplement charges shall be refunded. For bookings made outside of the United States and Canada, a different cancellation policy may apply. Contact your local office or travel agency for details.

Cancellation notices are effective when received by the Operator.

For Passengers who have booked a CruiseTour and desire to cancel their tour portion while retaining the Cruise, refunds of the CruiseTour Fare (including any applicable supplement charges) shall be made in accordance with the following cancellation policy. Guests who convert their CruiseTours to a cruise only booking within forty-two (42) days of the start date of the tour segment of the CruiseTour will be subject to a cancellation charge. The amount of that charge varies depending on the location of the CruiseTour and/or its length. For the specific amount of the charge, visit www.RoyalCaribbean.com/cancellationpolicy.

The cancellation charge policies set forth above vary for single occupancy or for the third, fourth or higher occupants in a stateroom or for groups. Consult your travel agency or call Royal Caribbean for further details.

Cancellation by the Passenger after the Cruise or CruiseTour has begun, early disembarkation of the Passenger for any reason, including pursuant to any provision of this Ticket Contract, or "no-shows" shall be without refund, compensation, or liability on the part of the Carrier whatsoever.

If Carrier received payment via credit card, the refund will be made to that credit card. If Carrier received payment from your travel agent, the refund will be provided back to that travel agent.

Carrier reserves the right to offer promotional cruise fares or other offers that may modify the cancellation policies set forth above.

For cancellations of air flights, hotel stays, transfer services, shore excursions, pre-purchased amenities, Royal Caribbean Travel Protection Program, pre-booked services (such as spa, photography or wedding services) and pre-booked arrangements such as specialty dining, see the applicable terms and conditions for any applicable cancellation charges.

8. PASSENGER'S OBLIGATION TO COMPLY WITH AGREEMENT, APPLICABLE LAWS, AND RULES OF CARRIER; QUARANTINE; INDEMNIFICATION:

a. Compliance Obligation Generally. Passenger shall at all times comply with the provisions of this Agreement, all applicable laws, and rules, policies and regulations of the Carrier, the Vessel and the Transport (as the same may be changed from time to time with or without notice). Passenger agrees not to enter any areas of the vessel designated for crew only, including crew quarters, under any circumstances whatsoever. Passenger further agrees that Carrier may prohibit or restrict Passenger from bringing any alcoholic beverages for consumption onboard the Vessel and agrees to comply with any Carrier policy covering such matters. Nothing in this Agreement shall grant to Passenger any right to market, advertise, promote, provide or sell products or services to other guests onboard the Cruise or CruiseTour and Passenger shall be prohibited from doing so.

b. Passengers are solely responsible to maintain in their possession all passports, visas and other travel documents required for embarkation, travel



and disembarkation at all ports of call. Passengers assume full responsibility to determine through their travel agent or the appropriate government authority the necessary documents. Passenger agrees to provide to Carrier (at Carrier's reasonable request) any travel documents. Carrier shall return such travel documents to Passenger by no later than the end of the Cruise.

c. Passenger understands and agrees that Carrier has a zero tolerance policy for illegal activity and shall report such activity to the appropriate authorities.

d. Each adult Passenger undertakes and agrees to supervise at all times any accompanying minors to ensure compliance with the provisions of this Section 8.

e. Carrier may also change accommodations, alter or cancel any activities of, deny service of alcohol to, confine to a stateroom or quarantine, search the stateroom, property or baggage of any Passenger, change a Passenger's Land Tour, disembark or refuse to embark the Passenger and/or any Passenger responsible for any minor Passenger, or restrain any Passenger at any time, without liability, at the risk and expense of the Passenger, when in the sole opinion of Carrier or Captain the Passenger's conduct or presence, or that of any minor for whom the Passenger is responsible, is believed to present a possible danger, security risk or be detrimental to himself or the health, welfare, comfort or enjoyment of others, or is in violation of any provision of this Agreement.

f. Passenger, or if a minor, his parent or guardian, shall be liable for and indemnify Carrier, the Vessel and the Transport from any civil liability, fines, penalties, costs or expenses incurred by or imposed on the Vessel, the Transport or Carrier arising from or related to Passenger's conduct or failure to comply with any provisions of this Section 8, including but not limited to: (i) any purchases by or credit extended to the Passenger; (ii) requirements relating to immigration, customs or excise; or (iii) any personal injury, death or damage to persons or property caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Passenger.

g. Carrier shall not be required to refund any portion of the Cruise or CruiseTour Fare paid by any Passenger who fails for any reason to be onboard the Vessel or Transport by the embarkation cut-off time applicable to the specific Cruise or CruiseTour or the boarding cut-off time applicable at any port of call or destination or point of departure as the case may be, and shall not be responsible for lodging, meals, transportation or other expenses incurred by Passenger as a result thereof. Embarkation cut-off times for cruises are available at www.RoyalCaribbean.com. Boarding cut-off times for any port of call or destination or point of departure are as announced on the applicable Cruise or CruiseTour. Carrier shall have no obligation to any Passenger to deviate from any scheduled sailing or port of call or destination.

h. Passenger acknowledges that for certain voyages, such as a round-trip voyage commencing in a United States port, the Passenger must complete the entire voyage and that failure to do so may result in a fine or other penalty being assessed by one or more governmental agencies. Passenger hereby agrees to pay any such fine or penalty imposed because Passenger failed to complete the entire voyage and to reimburse Carrier in the event it pays such fine or penalty.

i. Carrier may refuse to transport any Passenger, and may remove any Passenger from the Vessel or Transport at any time, for any of the following reasons: (i) whenever such action is necessary to comply with any government regulations, directives or instructions; (ii) when a Passenger refuses to permit search of his person or property for explosives, weapons, dangerous materials or other stolen, illegal or prohibited items; (iii) when a Passenger refuses upon request to produce positive identification; or (iv) for failure to comply with Carrier's rules and procedures, including, for example, Carrier's Guest Conduct Policy or Carrier's policies against fraternization with crew; or (v) Guest's passage is denied by Carrier pursuant to its Refusal to Transport policy. Carrier's Guest Conduct Policy and Refusal to Transport policy are available online at http://www.royalcaribbean.com/content/en_US/pdf/Guest_Conduct_Policy.pdf and http://www.royalcaribbean.com/content/en_US/pdf/Refusal_To_Transport.pdf.

j. In the interests of safety and security, Passengers and their baggage are subject to inspection or monitoring electronically with or without the Passenger's consent or knowledge.

k. If Carrier exercises its rights under this Section 8, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation.

9. FORUM SELECTION CLAUSE FOR ALL LAWSUITS; CLASS ACTION WAIVER:

a. EXCEPT AS PROVIDED IN SECTION 10 (b) WITH REGARD TO CLAIMS OTHER THAN FOR PERSONAL INJURY, ILLNESS OR DEATH OF A PASSENGER, IT IS AGREED BY AND BETWEEN PASSENGER AND CARRIER THAT ALL DISPUTES AND MATTERS WHATSOEVER ARISING UNDER, IN CONNECTION WITH OR INCIDENT TO THIS AGREEMENT, PASSENGER'S CRUISE, CRUISETOUR, LAND TOUR OR TRANSPORT, SHALL BE LITIGATED, IF AT ALL, IN AND BEFORE THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF FLORIDA LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A., (OR AS TO THOSE LAWSUITS TO WHICH THE FEDERAL COURTS OF THE UNITED STATES LACK SUBJECT MATTER JURISDICTION, BEFORE A COURT LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A.) TO THE EXCLUSION OF THE COURTS OF ANY OTHER STATE, TERRITORY OR COUNTRY. PASSENGER HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY VENUE OR OTHER OBJECTION THAT HE MAY HAVE TO ANY SUCH ACTION OR PROCEEDING BEING BROUGHT IN THE APPLICABLE COURT LOCATED IN MIAMI-DADE COUNTY, FLORIDA.

b. CLASS ACTION RELIEF WAIVER. PASSENGER HEREBY AGREES THAT EXCEPT AS PROVIDED IN THE LAST SENTENCE OF THIS PARAGRAPH, PASSENGER MAY BRING CLAIMS AGAINST CARRIER ONLY IN PASSENGER'S INDIVIDUAL CAPACITY. EVEN IF THE APPLICABLE LAW PROVIDES OTHERWISE, PASSENGER

AGREES THAT ANY ARBITRATION OR LAWSUIT AGAINST CARRIER, VESSEL OR TRANSPORT WHATSOEVER SHALL BE LITIGATED BY PASSENGER INDIVIDUALLY AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS OR REPRESENTATIVE ACTION, AND PASSENGER EXPRESSLY AGREES TO WAIVE ANY LAW ENTITLING PASSENGER TO PARTICIPATE IN A CLASS ACTION. IF YOUR CLAIM IS SUBJECT TO ARBITRATION AS PROVIDED IN SECTION 10 BELOW, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE CLAIMS ON A CLASS ACTION BASIS. YOU AGREE THAT THIS SECTION SHALL NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION CLAUSE SET FORTH IN SECTION 10.b BELOW, AND IF FOR ANY REASON THIS CLASS ACTION WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.

10. NOTICE OF CLAIMS AND COMMENCEMENT OF SUIT OR ARBITRATION; SECURITY:

a. TIME LIMITS FOR PERSONAL INJURY/ILLNESS/DEATH CLAIMS: NO SUIT SHALL BE MAINTAINABLE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT FOR PERSONAL INJURY, ILLNESS OR DEATH OF ANY PASSENGER UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT THE FOLLOWING ADDRESS, C/O ROYAL CARIBBEAN CRUISES LTD., 1050 CARIBBEAN WAY, MIAMI, FL 33132, WITHIN SIX (6) MONTHS FROM THE DATE OF THE INJURY, ILLNESS OR DEATH AND SUIT IS COMMENCED (FILED) WITHIN ONE (1) YEAR FROM THE DATE OF SUCH INJURY, ILLNESS OR DEATH AND PROCESS SERVED WITHIN 120 DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

b. ARBITRATION OF ALL OTHER CLAIMS: ANY AND ALL OTHER DISPUTES, CLAIMS, OR CONTROVERSIES WHATSOEVER, EXCEPT FOR PERSONAL INJURY, ILLNESS OR DEATH OF A PASSENGER WHETHER BASED ON CONTRACT, TORT, STATUTORY, CONSTITUTIONAL OR OTHER LEGAL RIGHTS, INCLUDING BUT NOT LIMITED TO ALLEGED VIOLATION OF CIVIL RIGHTS, DISCRIMINATION, CONSUMER OR PRIVACY LAWS, OR FOR ANY LOSSES, DAMAGES OR EXPENSES, RELATING TO OR IN ANY WAY ARISING OUT OF OR CONNECTED WITH THIS CONTRACT OR PASSENGER'S CRUISE, NO MATTER HOW DESCRIBED, PLEADED OR STYLED, SHALL BE REFERRED TO AND RESOLVED EXCLUSIVELY BY BINDING ARBITRATION PURSUANT TO THE UNITED NATIONS CONVENTION ON THE RECOGNITION AND ENFORCEMENT OF FOREIGN ARBITRAL AWARDS (NEW YORK 1958), 21 U.S.T. 2517, 330 U.N.T.S. 3, 1970 U.S.T. LEXIS 115, 9 U.S.C. §§ 202-208 ("THE CONVENTION") AND THE FEDERAL ARBITRATION ACT, 9 U.S.C. §§ 1, ET SEQ., ("FAA") SOLELY IN MIAMI, FLORIDA, U.S.A. TO THE EXCLUSION OF ANY OTHER FORUM. THE ARBITRATION SHALL BE ADMINISTERED BY NATIONAL ARBITRATION AND MEDIATION ("NAM") UNDER ITS COMPREHENSIVE DISPUTE RESOLUTION RULES AND PROCEDURES AND NAM'S FEE SCHEDULE IN EFFECT AT THE TIME OF THE PROCEDURE, EACH OF WHICH ARE DEEMED TO BE INCORPORATED HEREIN BY REFERENCE. ANY QUESTION ABOUT THE ARBITRATION ADMINISTRATORS MENTIONED ABOVE MAY BE DIRECTED TO THEM AS FOLLOWS: NATIONAL ARBITRATION AND MEDIATION, INC., 990 STEWART AVE, 1ST FL., GARDEN CITY, NY 11530, PHONE: (800) 358-2550 EXT. 128. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL NOR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT. THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT PASSENGER OR CARRIER WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION. AN AWARD RENDERED BY AN ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION UNDER THE CONVENTION OR FAA. PASSENGER AND CARRIER FURTHER AGREE TO PERMIT THE TAKING OF A DEPOSITION UNDER OATH OF THE PASSENGER ASSERTING THE CLAIM, OR FOR WHOSE BENEFIT THE CLAIM IS ASSERTED, IN ANY SUCH ARBITRATION. THE ARBITRATOR AND NOT ANY FEDERAL, STATE OR LOCAL COURT OR AGENCY, SHALL HAVE EXCLUSIVE AUTHORITY TO RESOLVE ANY DISPUTE RELATING TO THE INTERPRETATION, APPLICABILITY, ENFORCEABILITY OR FORMATION OF THIS AGREEMENT INCLUDING, BUT NOT LIMITED TO ANY CLAIM THAT ALL OR ANY PART OF THIS AGREEMENT IS VOID OR VOIDABLE. IN THE EVENT THIS PROVISION IS DEEMED UNENFORCEABLE BY AN ARBITRATOR OR COURT OF COMPETENT JURISDICTION FOR ANY REASON, THEN AND ONLY THEN THE PROVISIONS OF SECTION 9 ABOVE GOVERNING VENUE AND JURISDICTION SHALL EXCLUSIVELY APPLY TO ANY LAWSUIT INVOLVING CLAIMS DESCRIBED IN THIS SECTION 10(b).

c. TIME LIMITS FOR NON-INJURY/ILLNESS OR DEATH CLAIMS: NO PROCEEDING DESCRIBED IN SECTION 10(b) MAY BE BROUGHT AGAINST CARRIER, VESSEL OR TRANSPORT UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT THE FOLLOWING ADDRESS, C/O ROYAL CARIBBEAN CRUISES LTD., 1050 CARIBBEAN WAY, MIAMI, FL 33132, WITHIN THIRTY (30) DAYS AFTER TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES. IN NO EVENT SHALL ANY SUCH PROCEEDING DESCRIBED IN SECTION 10(b) BE MAINTAINABLE UNLESS SUCH PROCEEDING SHALL BE COMMENCED (FILED) WITHIN SIX (6) MONTHS AFTER THE TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES AND VALID NOTICE OR SERVICE OF SUCH PROCEEDING IS EFFECTED WITHIN SIXTY (60) DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

d. IN THE EVENT OF AN IN REM PROCEEDING AGAINST THE VESSEL, PASSENGER HEREBY IRREVOCABLY AGREES THAT THE POSTING OF A LETTER OF UNDERTAKING FROM ANY OF CARRIER'S INSURERS SHALL CONSTITUTE AN ADEQUATE AND APPROPRIATE FORM OF SECURITY FOR THE IMMEDIATE



RELEASE OF THE VESSEL IN LIEU OF ARREST.

11. LIMITATIONS OF LIABILITY:

a. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN ARTICLE 6 (e), CARRIER SHALL NOT BE LIABLE FOR INJURY, DEATH, ILLNESS, DAMAGE, DELAY OR OTHER LOSS TO PERSON OR PROPERTY, OR ANY OTHER CLAIM BY ANY PASSENGER CAUSED BY ACT OF GOD, WAR, TERRORISM, CIVIL COMMOTION, LABOR TROUBLE, GOVERNMENT INTERFERENCE, PERILS OF THE SEA, FIRE, THEFTS OR ANY OTHER CAUSE BEYOND CARRIER'S REASONABLE CONTROL, OR ANY ACT NOT SHOWN TO BE CAUSED BY CARRIER'S NEGLIGENCE.

b. PASSENGER AGREES TO SOLELY ASSUME THE RISK OF INJURY, DEATH, ILLNESS OR OTHER LOSS, AND CARRIER IS NOT RESPONSIBLE FOR PASSENGER'S USE OF ANY ATHLETIC OR RECREATIONAL EQUIPMENT; OR FOR THE NEGLIGENCE OR WRONGDOING OF ANY INDEPENDENT CONTRACTORS, INCLUDING BUT NOT LIMITED TO PHOTOGRAPHERS, SPA PERSONNEL OR ENTERTAINERS; OR FOR EVENTS TAKING PLACE OFF THE CARRIER'S VESSELS, LAUNCHES OR TRANSPORTS, OR AS PART OF ANY SHORE EXCURSION, TOUR OR ACTIVITY.

c. CARRIER HEREBY DISCLAIMS ALL LIABILITY TO THE PASSENGER FOR DAMAGES FOR EMOTIONAL DISTRESS, MENTAL SUFFERING OR PSYCHOLOGICAL INJURY OF ANY KIND UNDER ANY CIRCUMSTANCES, WHEN SUCH DAMAGES WERE NEITHER THE RESULT OF A PHYSICAL INJURY TO THE PASSENGER, NOR THE RESULT OF PASSENGER HAVING BEEN AT ACTUAL RISK OF PHYSICAL INJURY, NOR WERE INTENTIONALLY INFLICTED BY THE CARRIER. WITHOUT LIMITING THE PRECEDING SENTENCE, IN NO EVENT WILL CARRIER BE LIABLE TO PASSENGER FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES.

d. ON CRUISES WHICH DO NOT EMBARK, DISEMBARK OR CALL AT ANY UNITED STATES PORT AND DO NOT EMBARK OR DISEMBARK AT ANY EUROPEAN UNION MEMBER STATE PORT., CARRIER SHALL BE ENTITLED TO ANY AND ALL LIABILITY LIMITATIONS, IMMUNITIES AND RIGHTS APPLICABLE TO IT UNDER THE "ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA" OF 1974, AS WELL AS THE "PROTOCOL TO THE ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA" OF 1976 ("ATHENS CONVENTION"). THE ATHENS CONVENTION LIMITS THE CARRIER'S LIABILITY FOR DEATH OR PERSONAL INJURY TO A PASSENGER TO NO MORE THAN 46,666 SPECIAL DRAWING RIGHTS AS DEFINED THEREIN (APPROXIMATELY U.S. \$64,500 AS OF FEBRUARY 26, 2015, WHICH AMOUNT FLUCTUATES, DEPENDING ON DAILY EXCHANGE RATE AS PRINTED IN THE WALL STREET JOURNAL). IN ADDITION, AND ON ALL OTHER CRUISES, ALL THE EXEMPTIONS FROM AND LIMITATIONS OF LIABILITY PROVIDED IN OR AUTHORIZED BY THE LAWS OF THE UNITED STATES (INCLUDING TITLE 46, UNITED STATES CODE SECTIONS 30501 THROUGH 30509 AND 30511) WILL APPLY.

e. ON CRUISES WHICH ARE BOOKED BY A PASSENGER IN A EUROPEAN UNION MEMBER STATE, OR WHICH EMBARK OR DISEMBARK IN A PORT LOCATED IN A EUROPEAN UNION MEMBER STATE, THE CARRIER SHALL BE ENTITLED TO THE BENEFIT OF ANY AND ALL RESTRICTIONS, EXEMPTIONS, IMMUNITIES, AND LIMITATIONS OF LIABILITY SET FORTH IN EUROPEAN UNION REGULATION 392/2009 ON THE LIABILITY OF CARRIERS TO PASSENGERS IN THE EVENT OF ACCIDENTS ("EU 392/2009"). EU 392/2009 LIMITS CARRIER'S LIABILITY AS FOLLOWS:

i. FOR DEATH OR PERSONAL INJURY OF A PASSENGER CAUSED BY A "SHIPPING INCIDENT", CARRIER'S LIABILITY IS LIMITED TO 250,000 SDR (AS OF FEBRUARY 26, 2016 APPROXIMATELY US \$345,000) IF THE SHIPPING INCIDENT OCCURRED WITHOUT CARRIER'S FAULT OR NEGLIGENCE; OTHERWISE CARRIER'S LIABILITY FOR DEATH OR PERSONAL INJURY OF A PASSENGER CAUSED BY A SHIPPING INCIDENT IS LIMITED TO 400,000 SDR (AS OF FEBRUARY 26, 2016 APPROXIMATELY US \$553,000.)

ii. FOR DEATH OR PERSONAL INJURY OF A PASSENGER CAUSED BY A NON "SHIPPING INCIDENT", CARRIER'S LIABILITY IS LIMITED TO 400,000 SDR (AS OF FEBRUARY 26, 2016 APPROXIMATELY US \$553,000), ASSUMING THAT THE PASSENGER PROVES THAT THE INCIDENT WAS THE RESULT OF CARRIER'S FAULT OR NEGLIGENCE;

iii. FOR LOSS OR DAMAGE TO A PASSENGER'S CABIN LUGGAGE, THE CARRIER'S LIABILITY IS LIMITED TO 2250 SDR (AS OF FEBRUARY 26, 2016 APPROXIMATELY US \$3,111) PER PASSENGER; AND,

iv. THE CARRIER'S INSURANCE PROVIDER WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR SUMS IN EXCESS OF 250,000 SDR (AS OF FEBRUARY 26, 2016 APPROXIMATELY US \$345,000) IN RESPECT OF DEATH AND/OR PERSONAL INJURY. THERE ARE LIMITED CIRCUMSTANCES IN WHICH THE CARRIER'S INSURANCE PROVIDER IS NOT REQUIRED TO MAKE A PAYMENT.

v. THE VALUE OF THE SDR FLUCTUATES DEPENDING ON DAILY EXCHANGE RATES AS PRINTED IN THE WALL STREET JOURNAL.

vi. THE TERM "SHIPPING INCIDENT" IS DEFINED IN EU 392/2009 AS FOLLOWS: "SHIPPING INCIDENT" FOR THE PURPOSES OF THIS REGULATION INCLUDE: SHIPWRECK, CAPSIZING, COLLISION OR STRANDING OF THE SHIP, EXPLOSION OR FIRE IN THE SHIP OR DEFECT IN THE SHIP BUT DOES INCLUDING ACTS OF WAR, HOSTILITIES, CIVIL WAR, INSURRECTION, NATURAL DISASTERS OR INTENTIONAL ACTS OR OMISSIONS OF THIRD PARTIES.

vii. PUNITIVE DAMAGES ARE EXCLUDED BY EU 392/2009 FOR CRUISES COVERED BY THIS SECTION11.E.

viii. A COPY OF EU 392/2009 IS AVAILABLE AT www.eur-lex.europa.eu.

f. AS TO ALL OTHER CRUISES NOT DESCRIBED ABOVE IN SECTION 11.D OR 11.E, ALL THE RESTRICTIONS, EXEMPTIONS FROM, AND LIMITATIONS OF LIABILITY PROVIDED IN, OR AUTHORIZED BY THE LAWS OF THE UNITED STATES SHALL

APPLY, INCLUDING BUT NOT LIMITED TO, TITLE 46 OF THE UNITED STATES CODE §§ 30501 THROUGH 30509, AND 30511. EXCEPT AS OTHERWISE SET FORTH, THIS CONTRACT SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE GENERAL MARITIME LAW OF THE UNITED STATES OF AMERICA.

12. FITNESS TO TRAVEL; DENIAL OF BOARDING; MINORS:

a. Passenger warrants that he and those traveling with him are fit for travel and that such travel will not endanger themselves or others.

b. Minors - Any Guest under the age of 18 shall be considered a minor and must travel with a parent or Legal Guardian or such other person as may be permitted by Carrier's policies.

c. Minimum Age. No Guest under the age of 21 will consume any alcoholic beverages while on board the Vessel or Transport except as may be permitted by Carrier's policy. No Guest under the age of twenty-one (21) will be booked in a stateroom unless accompanied by an adult twenty-one (21) years of age or older, except for minors sailing with their parents or guardians in adjacent staterooms, or for under-aged married couples (proof of marriage is required) or except as otherwise permitted by Carrier's policy. Carrier reserves the right to request proof of age at any time and Passenger's age on the date of sailing determines his or her status for the entire cruise vacation.

d. Pregnancy and Infants - Any Passenger who will enter the 24th week of pregnancy by the beginning of, or at any time during their cruise or CruiseTour agrees not to book the cruise or board the Vessel or Transport under any circumstances. No infants under a specific age (at least six (6) months for most cruises but twelve (12) months for other cruises) shall be booked on a cruise or CruiseTour, nor brought onboard the Vessel or Transport by any Passenger under any circumstances. The most current minimum age requirements are available online at www.RoyalCaribbean.com.

e. Special Needs. Any Passenger with mobility, communication or other impairments, or other special or medical needs that may require medical care or special accommodations during the cruise or CruiseTour, including but not limited to the use of any service animal, must notify the Carrier of any such condition at the time of booking. Passenger agrees to accept responsibility and reimburse Carrier for any loss, damage or expense whatsoever related to the presence of any service animal brought on board the Vessel or Transport. Passengers acknowledge and understand that certain international safety requirements, shipbuilding standards, and/or applicable regulations involving design, construction or operation of the Vessel may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. Passengers requiring the use of a wheelchair must provide their own wheelchair (that must be of a size and type that can be accommodated on the Vessel) as wheelchairs carried on board are for emergency use only.

f. Carrier shall have the right to deny boarding for violations of any of the policies set forth in this Section 12. If Carrier exercises its rights under this Section 12, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation.

g. Recreational water facilities. Our recreational water facilities do not have a lifeguard on duty. Children must be supervised by a parent or legal guardian at all times while in the pools, whirlpools and other recreational water feature areas.'

13. USE OF PHOTOS, VIDEOS OR RECORDINGS:

a. Guest hereby grants to Carrier (and its assignees and licensees) the exclusive right throughout the universe and in perpetuity to include photographic, video, audio and other visual or audio portrayals of Passenger taken during or in connection with the Cruise or CruiseTour (including any images, likenesses or voices) in any medium of any nature whatsoever (including the right to edit, combine with other materials or create any type of derivative thereof) for the purpose of trade, advertising, sales, publicity, promotional, training or otherwise, without compensation to the Guest. Such grant shall include the unrestricted right to copy, revise, distribute, display and sell photographs, images, films, tapes, drawings or recordings in any type of media (including but not limited to the Internet). Guest hereby agrees that all rights, title and interest therein (including all worldwide copyrights therein) shall be Carrier's sole property, free from any claims by Passenger or any person deriving any rights or interest from Passenger.

b. Guest hereby agrees that any recording (whether audio or video or otherwise) or photograph of Guest, other guests, crew or third parties onboard the Vessel or depicting the Vessel, its design, equipment or otherwise shall not be used for any commercial purpose, in any media broadcast or for any other nonprivate use without the express written consent of Operator. The Operator shall be entitled to take any reasonable measure to enforce this provision.

14. YOUR TRAVEL AGENT:

Passenger acknowledges and confirms that any travel agent utilized by Passenger in connection with the issuance of this Ticket Contract is, for all purposes, Passenger's agent and Carrier shall not be liable for any representation made by said travel agent. Passenger shall remain liable at all times to Carrier for the price of passage. Passenger understands and agrees that receipt of this Ticket Contract or any other information or notices by Passenger's travel agent shall be deemed receipt by the Passenger as of the date of receipt by the agent. Passenger acknowledges that Carrier is not responsible for the financial condition or integrity



of any travel agent.

15. SEVERABILITY:

Any provision of this Agreement that is determined in any jurisdiction to be unenforceable for any reason shall be deemed severed from this Agreement in that jurisdiction only and all remaining provisions shall remain in full force and effect.

16. TRANSFERS AND ASSIGNMENTS:

This Ticket Contract may not be assigned, sold or otherwise transferred by the Passenger. Among other things, this means that the Passenger cannot sell or transfer this Ticket Contract to someone else, and Carrier shall not be liable to the Passenger or any other person in possession of a Ticket Contract for honoring or refunding such Ticket Contract when presented by such other person. The Carrier may assign, convey or transfer its rights in this Agreement to any parent, subsidiary or affiliate of the Carrier who is scheduled to operate the Vessel at the time of the Cruise.

17. RELATIONSHIP TO OTHER PURCHASES:

To the extent permitted or required by law, this Agreement also covers Carrier's Royal Caribbean Travel Protection Program™ products, shore excursions, land and hotel packages.

18. OPERATOR:

Royal Caribbean Cruises Ltd., 1050 Caribbean Way, Miami, Florida 33132

19. SUPPLEMENT CHARGES:

Operator reserves the right to impose a supplemental charge relating to unanticipated occurrences including, but not limited to, increases in the price of fuel. Any such supplement charges may apply, at Operator's sole discretion, to both existing and new bookings (regardless of whether such bookings have been paid in full). Such supplements are not included in the Cruise or CruiseTour Fare.

g. Sky Pad™. Allows Passengers to participate in a supervised bungee trampoline experience. Passenger must be strapped into a safety harness, will be fitted with a virtual reality headset, and suspended by bungee cords over a trampoline. During this activity, Passenger determines how high to jump or whether to jump at all. Restrictions: Must be at least 5 years old to jump and at least 7 years old to jump while wearing a virtual reality headset. Otherwise, wearing of virtual reality headset is optional. Must weigh at least 20 lbs and no more than 240 lbs.

h. FlowRider. The FlowRider® surf simulator causes 30,000 gallons of water per minute to rush underneath the rider at 30 mph creating force similar to 5-ft oceanwaves in the rear wipe-out area, whereas in the front wipe-out area the water depth may be as little as 1 inch. Although the fall area is padded, there is a high risk of injury upon falling and upon being swept by the rushing water into the back of the rear wipe-out area and forced against the back wall. Participants must be at least 58 inches tall to stand up surf and 52 inches to Boogie Board. No loose articles may be worn including knee braces, arm braces, leg braces, hats or sunglasses.

WARNING/ACKNOWLEDGMENT OF RISK: THE ACTIVITIES LISTED ABOVE ARE ALL VOLUNTARY AND ARE NOT SUITABLE FOR ALL GUESTS. YOU OR YOUR CHILDREN MAY SUFFER MINOR OR SERIOUS PHYSICAL INJUR(IES) OR DEATH. THE RISKS OF INJURY INCLUDE (BUT ARE NOT LIMITED TO): BROKEN BONES, FRACTURES, CONCUSSIONS, DIZZINESS, MOTION SICKNESS, DISLOCATIONS, CONTUSIONS, TORN LIGAMENTS AND TENDONS, SPRAINS AND STRAINS, CUTS TO THE HEAD, BODY AND/OR LIMBS, TORN FINGER AND TOE NAILS, BUMPS AND BRUISES, PROPERTY LOSS OR DAMAGE, ABRASIONS AND/OR LACERATIONS. ALTHOUGH RARE, CATASTROPHIC INJURIES MAY OCCUR, AND COULD INCLUDE PERMANENT DISABILITY, SPINAL INJURY, PARALYSIS, OR DEATH. PARTICIPANTS ELECT TO VOLUNTARILY PARTICIPATE IN THE ACTIVITY(IES) WITH FULL KNOWLEDGE AND ACCEPTANCE OF ANY AND ALL RISKS ASSOCIATED WITH THE ACTIVITY AND IDENTIFIED BELOW. PARENTS AND LEGAL GUARDIANS TRAVELLING WITH MINOR CHILDREN WHO ENGAGE IN THE ACTIVITY ARE DEEMED TO HAVE WARNED THE CHILDREN OF THESE RISKS AND ASSUMED THE RISK ON THE CHILD'S BEHALF.

APPENDIX TO CRUISE/CRUISETOUR TICKET CONTRACT

[END OF APPENDIX]

This Appendix, which is effective as of November 1, 2018, supplements and is part of Your Cruise/CruiseTour Ticket Contract (the 'Ticket Contract'). Capitalized terms used, but not defined, in this Appendix shall have the respective meanings given to such terms in the first part of this Ticket Contract.

219755828 ROA040818 120618

ONBOARD ACTIVITIES RISK DISCLOSURE AND ACKNOWLEDGMENT:

Passenger acknowledges that he has read the descriptions below of the activities onboard the Vessel. Participation in the onboard activities is voluntary. Not all activities are available on all Vessels. By reading the descriptions of the onboard activities and the warning/acknowledgement of risk below, Passenger agrees and acknowledges there may be a risk when voluntarily participating in the activities described below. In addition to the warning/acknowledgement of risk below, Passenger agrees to read warning signs onboard and convey both the warning/acknowledgment of risk below and signs onboard to every Passenger in their booking, including minors.

Fleetwide:

a. Rock Climbing Wall. Allows Passengers to climb as high as 60 feet above deck (depending on the Vessel) on the Rock Climbing Wall while wearing a safety harness. Restrictions: Must be at least 6 years of age; weight restrictions apply based on equipment and must be able to fit into the harness. Clothing: must wear shorts or pants, socks, dry clothes and climbing shoes which will be provided, no skirts or bikini bottoms.

On Several Vessels:

b. Ice Skating Rink. Passengers may engage in unsupervised ice skating during specific hours. Restrictions: Children under 5 years of age must be accompanied on the rink by a parent or Legal Guardian. Ice skates and helmets will be provided. Must wear helmet, long pants and socks. It is the responsibility of the Passenger to make sure that their skates and helmet, and those of any minors, fit properly and are properly fastened.

c. Zipline. Allows Passengers to race across on a Zip Line suspended nine decks above the Vessel's Boardwalk®. Restrictions: Must weigh no less than 75lbs and no more than 275 lbs, and be at least 52 inches tall.

d. RipCord® by iFLY. Allows Passengers to float suspended in the air in this skydiving simulator on deck. Restrictions: Must be at least 3 years of age. Passengers shorter than 6 feet must weigh less than 230 lbs. Passengers 6 feet and taller must weigh less than 250 lbs. Must wear equipment provided.

e. Circus Trapeze School. Trapeze School at the SeaPlex® allows Passengers to take flying trapeze lessons. Safety mats are provided to cushion your landing. Restrictions: Must be at least 6 years of age, and able to climb a ladder and hang on a trapeze.

f. Roller Skating Rink. Passengers may engage in unsupervised roller skating at the Vessel's roller-skating rink. Restrictions: Children under 5 years of age must be accompanied on the rink by a parent or Legal Guardian. Helmets must be worn. All other safety equipment provided is optional, but highly recommended. It is the responsibility of the Passenger to make sure that their skates, and helmet, and those of any minors, fit properly and are properly fastened.

Intentionally Left Blank



Intentionally Left Blank

Luggage Tag Instructions

1. Be sure to attach any personal ID, such as a name tag to each piece of luggage before you leave home.
2. Do not pack valuables or your boarding documents in your checked luggage.
3. Make as many copies of this tag as you require, preferably in color.
4. Print your name in the section indicated.
5. In the order indicated, fold (do not cut) along the lines with the luggage tag print facing out (You should be able to read the ships name and see the company logo.)
6. After folding is completed, **staple twice** or tape the tag around the luggage handle in the areas indicated.

Fold - Do Not Cut

Fold - Do Not Cut

Staple or tape here

Suite

Staple Here

GRANDEUR
03OCT19
THU-BWI

8
8516

Royal Caribbean
INTERNATIONAL

Guest Name:

8516

8

GRANDEUR
03OCT19
THU-BWI

Staple Here

B

Suite

Staple or tape here

Fold - Do Not Cut

Fold - Do Not Cut

Fold - Do Not Cut

Fold - Do Not Cut

VACATIONS TO GO/NORM KONDELIS
5851 SAN FELIPE ST
SUITE 500
HOUSTON , TX - 77057
UNITED STATES

